Here is your FrontierMEDEX ID Card

In an ongoing commitment to your personal safety, The Curators of The University of Missouri has partnered with FrontierMEDEX, a leading provider of international travel assistance services. FrontierMEDEX provides 24-hour travel, medical and security-related assistance services to you while traveling more than 100 miles away from home or outside of your home country. Please note this IS NOT medical insurance.

FrontierMEDEX Services Available

- **Real Time Security** Intelligence – This state-of-the-art technological platform allows FrontierMEDEX to deliver real-time alerts for any incidents that require emergency action and those that may impact life or travel. Alerts are delivered through a variety of communication means including any text-enabled device.
- **Security Evacuation Services** – In the event of an emergency security situation, FrontierMEDEX will make all possible efforts to arrange for and will pay for your evacuation. If evacuation becomes impractical due to hostile or dangerous conditions, FrontierMEDEX will maintain contact with you and provide advice until evacuation becomes viable or the emergency security situation has passed.
- **Political Evacuation Services** – In the event the officials of your home country issue a written recommendation that you should leave your host country for non-medical reasons, or if you are expelled or declared “persona non grata” on the written authority of your host country, FrontierMEDEX will make all possible effort to arrange for and will pay for your evacuation from an international airport or other safe departure point.
- **Natural Disaster Services** - In the event of a natural Disaster, FrontierMEDEX will make all possible efforts to arrange for and will pay for your evacuation. If evacuation becomes impractical due to hostile or dangerous conditions, FrontierMEDEX will maintain contact with you and provide advice until evacuation becomes viable or the Natural Disaster has passed.
- **Transportation After Security, Political or Natural Disaster Evacuation** – Following a security, political or Natural Diaster evacuation and when safety allows, FrontierMEDEX will coordinate and pay for one-way economy airfare to return you to either your home or host country.
- **The FrontierMEDEX Member Center** allows you to have complete management of your FrontierMEDEX program, including printing FrontierMEDEX ID cards, opening a case online, and reading the details of your FrontierMEDEX program coverage. In addition to FrontierMEDEX program information, the Member Center gives you access to:

    - MEDEX 360°™ Global Medical Monitor - complete international health information
    - MEDEX 360°™ Travel Registry - travel and medical record storage
    - World Watch® - detailed international security information

How to use your SECURE benefit:

Always carry the FrontierMEDEX ID card with you while traveling. If you have a security travel problem, call FrontierMEDEX by using the phone numbers listed on the back of your ID card. Call the toll-free number for the country where you are traveling. If you are in a country not listed, call the Baltimore, Maryland, Emergency Response Center collect (1-410-453-6330). A coordinator will ask your name, your University name, FrontierMEDEX ID number (330321) and a description of the situation. A multilingual coordinator will immediately render whatever assistance is necessary and will monitor your case until the situation is resolved.

Register Online

To get the most out of your FrontierMEDEX benefit, you are encouraged to register online with the Member Center. While registration is not required to use the emergency assistance services, you will be able to take advantage of a wide array of additional traveler assistance services that FrontierMEDEX has to offer. Examples include obtaining pre-travel reports, safety and health information, and real-time medical and security intelligence.

1. Visit www.frontiermedex.com
2. Select “Member Center Log-In”.
3. Under “Member Center Log-In” select “Create User.”
4. Enter The Curators of The University of Missouri’s FrontierMEDEX ID Number (330321).
5. Accept the User Agreement and click “Next”.
6. Enter in your personal account information to designate yourself a unique username and password, and then click “Register Now”.

Detach and carry with you at all times

FrontierMEDEX
GO FURTHER. DO MORE.

FrontierMEDEX ID: 330321

Client Name: The Curators of The Univeristy of Missouri

Valid Dates: 8/01/2014-7/31/2015

Notice to Physicians/Hospitals: Call FrontierMEDEX immediately for benefits verification and procedures. Call 24 hours a day (multilingual). If you do not have access to a phone, email for assistance:
operations@frontiermedex.com | www.frontiermedex.com

FrontierMEDEX Emergency Response Center:
United States, Baltimore, MD +1-410-453-6330 (COLLECT)

TOLL FREE ACCESS - The numbers below must be dialed from within the country
If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center **COLLECT**

Australia	1 800 127 907	**Mexico**	001 800 101 0061
Brazil	0800 891 2734	**Philippines**	1 800 1 111 0503
China (northern)	108888*800 527 0218	**Singapore**	800 1100 452
China (southern)	10811*800 527 0218	**South Africa**	0800 9 92379
Dominican Republic	1 888 567 0977	**Spain**	900 98 4467
France	0800 90 8505	**Switzerland**	0800 55 6029
Germany	0800 1 811401	**Thailand**	001 800 11 471 0661
Hong Kong	800 96 4421	**U.K.**	0800 252 074
Israel	1 809 41 0172	**U.S. & Canada**	1 800 527 0218
Italy	800 877 204	**Or Call Collect**	**+1 410 453 6330**
Japan	00531 11 4065		

* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.
For a complete list, go to the FrontierMEDEX website or your company’s Member Center (if eligible).

Program intended for study abroad participants covered under the medical insurance program sponsored by The Curators of The University of Missouri.