UMSL University of Missouri - St. Louis

Cognos Error Message Using Firefox

If you are using Firefox to access the Cognos reports and receive an incomprehensible error message, you will either need to switch to Chrome or Internet Explorer or install Firefox 60.8.0esr since the new version of Firefox does not support Java.

The URL to download the correct version of Firefox is:
https://www.mozilla.org/en-US/firefox/60.8.0/releasenotes/