

ITS Update

December 2020



Need a Help Desk or TritonCard appointment?

You can now schedule an appointment with the Technology Support Center and TritonCard at any time! Follow these steps:

1. Login to help.umsl.edu and enter your username and password.
2. Select "Schedule an appointment" located at the top bar.
3. Then, a calendar view will appear. Double click on an 'available' time slot.
4. Select "claim" at the top of the form.
5. Complete the form and select "submit".
6. You will get a confirmation email with your appointment date & time.


As always, you can call or text the Technology Support Center at (314)-516-6034.

Opt- In for ITS status notifications!

Updates can be found online: status.umsl.edu



Active Events 

-  Visit status.umsl.edu for updated technology status & outage information.

OR

Follow Us On Twitter!



[@UMSLSysStatus](https://twitter.com/UMSLSysStatus)
directly at
twitter.com/UMSLSysStatus

Mobile Printing

Don't forget! You can print a file from your mobile device to a Secure Release printer. The file must be sent from your UMSL email account. The process is to *send* a file to or *share* a file with tritonprint@umsl.edu. This will not actually print the file, but will put the print job into the secure print queue. You can then go to any secure enabled multi-function printer and release your print job by using your TritonCard.



Information Technology Services is here for you and your technology needs to assist you with a successful semester. Please see below for our updated lab hours for Fall 2020 until **Dec 19th**.

TJ Library Research Commons will be open from 8AM to 4PM from 12/21/2020 to 12/24/2020.

Location	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
TJ Research Commons	7:30 AM - 10 PM	7:30 AM - 10 PM	7:30 AM - 10 PM	7:30 AM - 10 PM	7:30 AM - 4:30 PM	8 AM - 3:30 PM	12 PM - 7:30 PM
SSB 103	Closed	Closed	Closed	Closed	Closed	Closed	Closed
SSB 452	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Benton 232	8:30 AM - 5 PM	8:30 AM - 5 PM	8:30 AM - 5 PM	8:30 AM - 5 PM	Closed	Closed	Closed
E. Desmond Lee T.L.C.	9AM-3PM	9AM-3PM	9AM-3PM	9AM-3PM	Closed	Closed	Closed

Visit us on the web at: www.umsl.edu/technology

Have a healthy and safe winter break!