

ITS Update

Fall 2020

New for Fall 2020: Technology Support Center

Fall 2020 By Appointment Only
M-Th 7:30A-7:00P
Friday 7:30A-5P

TritonNet Wireless Access



Wireless devices are no longer required to register via Bradford Networks NAC (Network Access Control) to connect to TritonNet.

However, **you do need to log into** TritonNet using your SSO id and password before connecting. For more information and instructions, visit:

<https://www.umsi.edu/technology/networkng/TritonNet%20Wireless/index.html>

ITS Summer 2020 Recap :

- **June 3:** All users began using **@umsystem.edu** to log in to Google accounts instead of **@umsl.edu**. All files from your **@umsl.edu** account have been shared with your **@umsystem.edu** account.
- **July 8:** all UMSL Faculty and Staff user accounts began using Microsoft Multi-Factor Authentication (MFA) when logging into Microsoft products, including Outlook, Outlook Web Access, Microsoft Teams, and Office 365.
- **July 15th:** Microsoft Multi Factor Authentication required for logging into UM System Google Accounts. This change provided an additional layer of security by confirming your identity with a Microsoft provided code when logging on to Google.
- **August 12th:** Move of all data and the clean-up of files from the old **@umsl.edu** Google account to the new **@umsystem.edu** Google account completed.

IT Security Tips:

- **Help report phishing! Open a new email message and address it to abuse@umsl.edu.**
- **Patch your system and use anti-virus software.**

IT News You Can Use

UMSL Mobile Campus tools at your fingertips. For download information, visit: <https://www.umsl.edu/~umslmobile/>

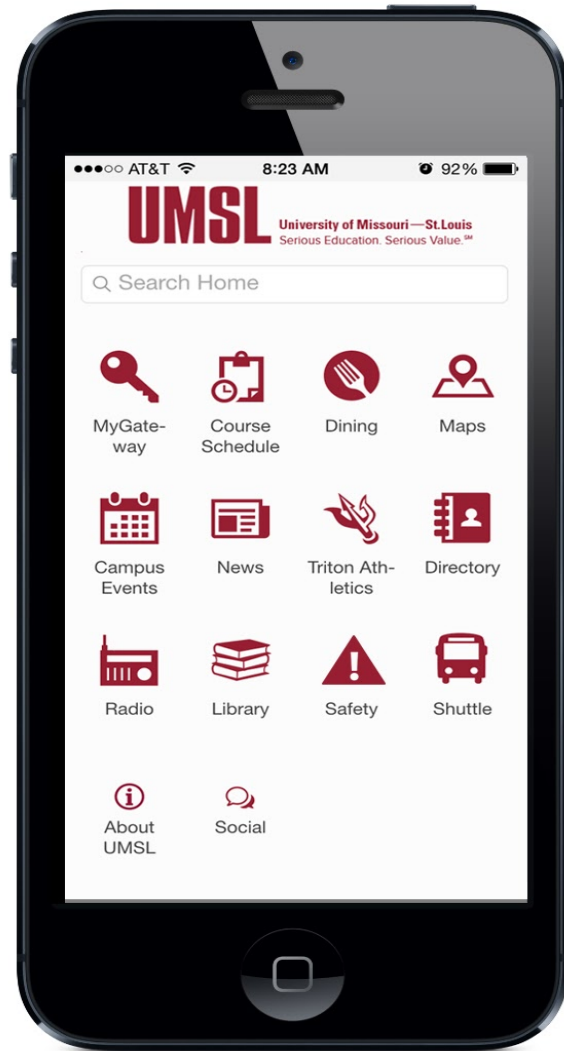
G-Suite for Education

All UMSL faculty, staff and students will have access to Google Apps for Higher Education (G Suite). [Click here to see the entire list of apps available.](#) G Suite is offered in addition to Microsoft 365 for Education, allowing you to choose the tool that works best for you.

Microsoft Teams



Microsoft Teams is part of the Microsoft 365 suite. Using this hub for teamwork, you can invite your coworkers and students to chat, meet, call and collaborate in a single digital place. More information can be found on the [UM System Teams webpage](#).



IT News You Can Use

Did you know that faculty/staff and students can upload your photo for printing on your TritonCard?

Visit www.umsl.edu/tritoncard for uploading information and schedule an appointment for pickup.



Triton Print- Mobile Printing

Print documents to any on campus printer using your TritonCard to release your documents within 48 hours! View flyer to the right or visit <https://www.umsl.edu/tritonprint/mobile/index.html> for more information and instructions.

Student Printing Quota

All students with paid enrollment fees will receive a printing balance of \$15 to be used for fall semester 2020.

Balance sets to \$0.00 at end of semester. Then, reset at the beginning of each one.

To purchase more printing, visit: <http://www.umsl.edu/tritonprint/studentprint/index.html>

Need help? We're just a "chat" away! Visit help.umsl.edu and scroll to the bottom right corner to access our chat for solutions to your common IT problems.

UMSL | TritonPrint

PRINT TO ANY PRINTER FROM ANY LAB OR CLASSROOM COMPUTER USING PRINTHUB!

From any Lab or Classroom computer:

1. Select *PrintHub* from the drop-down menu
2. Choose your finishing options (color/B&W, double/single sided)
3. Hit Print
4. Swipe your TritonCard ID within 48 hours at any campus printer to securely and easily release your print job!

PRINTHUB

PRINT TO ANY PRINTER ON CAMPUS FROM ANY DEVICE ANYWHERE WITH MOBILE PRINTING!

Using any device:

1. Email your file as an attachment from your campus account to: tritonprint@umsl.edu
2. Swipe your TritonCard ID within 48 hours at any campus printer to securely and easily release your print job!

MOBILE
PRINTING