UMSL | ITS
University of Missouri–St. Louis

ITS Update: February 2022

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IT Tip: On Campus Cellphone Reception

To increase your cellphone reception on campus, connect to TritonNet and consider enabling Wi-Fi calling. Then, utilize the Authenticator app to potentially increase service.

"Technology is best when it brings people together."
Matt Mullenweg, Social Media Entrepreneur

Working Remotely? Use the Microsoft Online Apps today!

Microsoft Teams · Word · Excel · PowerPoint · Outlook · OneNote · OneDrive

Did you know you can access the same applications like Microsoft Teams, Word, Excel, and more remotely just like you would on campus?

Log on to portal.office.com using your University credentials to have a mirrored user experience. You may also access the same applications on campus using the online portal. Remember, please do not store university data on your personal devices.

For more remote work technology options and solutions, visit
https://www.umsl.edu/technology/remote-work-FAQ.html

HyFlex Classrooms

Contributed by Christopher Boyce, Instructional Support

The new normal. Unprecedented times. Front-line heroes…. A lot of buzzwords have flooded our everyday life in the last 24 months. In the educational world, one such term that has gained significant traction is the concept of going HyFlex. Those in the industry understand what that means, but how has UMSL risen to the occasion?

Nearly two dozen rooms across North and South Campus were recently retrofitted in an effort to allow for the seamless integration of delivery content and participant interaction to an ever-changing line-up of remote and on-campus students.

HyFlex rooms were redesigned with high-end cameras with tracking technology, enhanced audio equipment, device sharing capabilities, and annotative hardware. These were all in mind during design for mixed-use for both synchronous and asynchronous environments and flexibility. Jennifer Moehrle, professor in UMSL's prestigious CoBA program had the following to say "The rooms I came back to in the fall were so much more useful than when we pivoted away from campus. The flexibility and resources provided will allow us to continue to meet students' needs in a variety of ways."

UMSL ITS strives to provide the means for successful classroom learning, whether it be in the classroom, at home, or a mixture of both. Feedback is always critical and appreciated.

For more information about any of these rooms, please contact Instructional Support at ic@umsl.edu.

Faculty & Staff Section: In Case You Missed It

Faculty/Staff Software Requests To provide sufficient testing time and quality control, the deadline to submit requests for software in the Labs and Classrooms for the Academic Year 2022-23 is **May 1, 2022**.

Users may begin the process by submitting a request via the ISS Software Request Cherwell portal page. New software will also require a BPM12004 Approval.

If you have previously requested specialized software in the Classrooms that is no longer needed, please let us know.

For more information, please visit: https://www.umsl.edu/technology/iss/Software/index.html or email ic@umsl.edu.

Faculty & Staff Reminder: Department Shared Drives Unavailable After March 3rd!

To conclude our fall department drive migration project from October 2021, all access to the department shared drives will be unavailable on **March 3rd.**

For more information on the project and moving instructions, visit the Department Shared Drives Webpage.

The UMSL ITS Cloud Storage Support Team would like to thank you for your participation in the transition and we appreciate your assistance with the successful transfer of data.

We are here for you and can be reached at cloudstoragesupport@umsl.edu to answer questions that you or your department may have.