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UMSL | ITS

University of Missouri–St. Louis

ITS Update: March 2023

Faculty & Staff: What Is All of This Talk about Microsoft Teams?

Join ITS for a hands-on “Getting Started with Teams” Workshop!

Watch your email; full workshop details will be coming soon!



IT Safety Tip:

Perform Regular Updates on Your Mobile Devices!

Operating systems, applications, and anti-viral software all offer periodic updates containing vital security patches for your mobile devices. Keep your mobile device systems on current versions.

Students: Adobe Creative Cloud License Available for Purchase!

Visit <https://missouri.onthehub.com> to purchase.

Need IT help? Give us a call at 314-516-6034 or visit the Technology Support Center located at 190 MSC!

We would love to assist you with all your technological needs!

An advertisement for the Adobe Creative Cloud Student License. At the top left, it says 'UMSL | University of Missouri–St. Louis'. In the center, there is a colorful, abstract graphic of a globe made of feathers and paint splashes. Overlaid on this graphic is the text 'MAKE IT WITH CREATIVE CLOUD.' in white, bold, sans-serif font. To the left of the graphic, it says 'Student License \$60'. Below the graphic, a red banner contains the text 'Creative Cloud includes these apps and much more!'. At the bottom, there is a row of small icons for various Adobe applications: Acrobat Pro, After Effects, Animate, Audition, Behance, Dreamweaver, Flash, Illustrator, InDesign, Lightroom, Photoshop, Premiere Pro, Reader, SpeedGrade, and XD. Below the icons, there is a note: 'Note: Adobe license period is July 22 to July 21 regardless of purchase date'. To the right of the note, it says 'Download Now: <https://missouri.onthehub.com>'. At the bottom right corner, there is the Adobe logo.

Spring 2023 Campus Computing Lab Hours

TJ Research
Commons

M-F 7:30A-10P

Sat 8A-4P

Sun 8A-4P

SSB 452

M-Th 9A-8P

Fri 9A-2P

Sat-Closed

Sunday 1P-6P

SSB 222

Mon 9A-8P

Tues-Fri 9A-7P

Friday- Closed

Sat- 1P-5P

Benton 232

M-Fri-8:30A-9P

Sat-CLOSED

Sunday-8:30A-9P

E.Desmond Lee
T.L.C.

M-Fri 8A-9:30P

Sat 8A-3P

Sun- Closed

Faculty & Staff: Software Requests Deadline!

The deadline to submit requests for software for use in the Labs and Classrooms for the Academic Year 2023-2024 is **May 1, 2023**.

Requests can be submitted via the [ISS Software Request Cherwell Portal](#). The new software will also require a [BPM12004 Approval](#).

If you have previously requested specialized software in the classrooms that are longer needed, please send us an email at ic@umsl.edu.

Frequently Asked IT Question of the Month

Question: I need to change my password. What are the password requirements?

Answer:

General Password Length: minimum 8 characters, maximum 26 characters				
Administrator Password Length: minimum 15 characters				
Passwords must contain 3 of the following 4:	Lowercase Letters (a-z)	Uppercase Letters (A-Z)	Numbers (0-9)	Special Characters ? . _ - ~ + = \$! (note, some applications will not accept commas for special characters; therefore, we recommend selecting from one of the other examples provided)

Passwords cannot:

- Contain any spaces.
- Be the same as the prior password.
- Be a 5-character or longer word found in the dictionary.
- Be the same as any part of your name or your user ID.
- Contain symbols other than the special characters specified above.
- Contain campus-related terms such as "triton".