

PATIENT NAVIGATOR

UMSL - CENTER FOR BEHAVIORAL HEALTH

UMSL - Center for Behavioral Health is amongst the largest psychological assessment practices in Missouri and is considered to be the primary provider of psychological evaluation services in the St. Louis region. For over 40 years, we have provided comprehensive, high-quality assessments to some of the most underserved members of our community. The Center maintains strong referral relationships with more than 60 community partners including, state agencies, school districts, outpatient and inpatient mental health facilities, and primary care providers. As a training clinic at UMSL, CBH remains at the forefront of assessment practice and our staff regularly benefit from our extensive ongoing professional development program.

Responsibilities

The primary responsibilities of this position are

- To gather information from clients and caregivers served by UMSL – Center for Behavioral Health.
- To serve as patient navigator, liaising between clients, caregivers, healthcare providers and other social service agencies to facilitate communication among treatment team members.
- To provide support and direction to clients and their caregivers.
- Interview clients, caregivers and community members to identify case management needs of clients receiving psychological evaluation services.
- Assist treatment team and caregivers with locating needed resources and/or support.
- Refer clients and their families to other agencies for additional and/or different services and collaborate with other agencies to obtain needed services.
- Follow up with clients and caregivers as necessary throughout treatment and after discharge.
- Maintain appropriate documentation and outcome databases.
- Coordinate and participate in the clinic's outreach activities.
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Minimum Qualifications

High school diploma or equivalent and at least 1 year of experience from which comparable knowledge and skills can be acquired is necessary.

Preferred Qualifications

- A Bachelor's degree in Psychology, Social Work, or a related human services field.
- Familiarity with motivational interviewing and patient navigation.
- Previous experience working with children, adolescents, and their families.

For further information, please contact **Greg Dahl** at 314-516-7467., dahlq@umsl.edu