The Care Coordination Division is currently seeking new clinical social work and nursing case management staff members who have a passion for patient care to work at the University of Iowa Hospitals and Clinics. Our current openings are across several units of the adult inpatient and outpatient settings and include room to grow and expand scope of practice.

We know word of mouth is powerful when it comes to recruitment. Additionally, the Division places a high priority on advancing the University of Iowa’s goals to recruit and retain underrepresented U.S. racial/ethnic minority (URM) staff. This important responsibility is shared by everyone in the Division.

For these reasons, we invite you to review the active posting(s) listed below. If you know of anyone who may be interested in these openings or you believe one of these positions could be a great step in their professional plan, please share these opportunities. If you believe one of our openings fits your experience and career goals within the University, please apply online. Questions about these positions or working for the Care Coordination Division can be directed to Anna Hernandez, Administrative Services Specialist, (anna-hernandez@uiowa.edu or 319-467-5368) and Erin Curry, Administrative Services Coordinator, (erin-curry@uiowa.edu or 319-384-8417).

Positions currently posted within the Care Coordination Division include:

- **Social Worker III—Medical Surgical**

- **Social Worker III—Pediatrics**

- **Social Worker III—Emergency Department (Part-Time)**

- **Social Work Specialist I—Accountable Care Organizations**
  [https://uiowa.referrals.selectminds.com/jobs/social-work-specialist-i-5889](https://uiowa.referrals.selectminds.com/jobs/social-work-specialist-i-5889)

- **Nurse Clinician – Accountable Care Organizations**

- **Nurse Clinician – Inpatient Case Management**
Department overview
The Care Coordination Division at University of Iowa Hospitals & Clinics is dedicated to assisting patients throughout the health care continuum. We seek to improve patients’ and families’ abilities to obtain maximum benefit from health care resources by:

- Serving patients/families who are vulnerable and who need assistance with financial resources, utilizing community resources, or with personal/family issues
- Providing interdisciplinary leadership and promoting collaboration to continually improve discharge planning and continuity of care services
- Fostering partnerships with community health and human service providers
- Advocating for health care policy and legislation that recognizes and accommodates the need for affordable, accessible, and patient-centered health care
- Training the next generation of social work clinicians

Clinic overview
The University of Iowa Hospitals & Clinics Care Coordination Division offers exciting opportunities to develop a career in medical social work practice in a number of different clinical settings. Our staff can be found in many areas and units, including pediatrics, oncology, burn, intensive care, emergency, psychiatric, and ambulatory.

Information about the job
Clinical social workers provide a dynamic assessment of a patient’s health status, personal reactions to illness or injury, and the patient’s and family’s capacity to manage these events. Social workers gather information to develop a plan for helping the patient and family reach the maximum benefit from health care resources.
Social workers provide links between the patient/family and community resources and governmental programs...

Social workers help mediate the disruption that illness and treatment bring and help the patient and family mobilize their personal and interpersonal resources.

As patients and families cope with the impact of injury or illness, they can be adversely affected by costs for medical care, pharmaceuticals, necessary living expenses, and other financial or material concerns. Needs such as lodging and meals for family members, transportation to and from the hospital, or payment for special equipment or services after discharge can produce anxiety. Only when patients and families are provided with adequate material and financial support to meet their basic needs can they benefit fully from health care services.

The expertise of social workers regarding available resources, specific eligibility requirements, and application procedures is central to the helping process. Social workers provide links between the patient/family and community resources and governmental programs to meet their needs by providing information, assisting with referrals for categorical assistance and entitlement programs, connecting families with sources of emergency financial assistance, and assisting with applications for health care and medication coverage. Pediatrics, oncology, burn, intensive care, emergency, psychiatric, and ambulatory.

Education Required
- Master's degree with a major concentration in social work

Experience Requirements
- 6 months to 1 year of clinical social work experience
- A license to practice social work in Iowa
- Excellent written and verbal communication skills

Desirable Qualifications
- Some familiarity with social work undergraduate education
- Social work experience in a health care setting with the appropriate patient population and their families.
- Experience with identifying and navigating financial resources, including insurance coverage options, changes related to the federal and state health programs, and the disability process.
- Experience working with community resources, home health care, nursing facilities, and other options available for patients in outpatient settings
- Experience in a fast-paced, high-volume work environment
- Care coordination experience or case management skills in a health care setting as part of an interdisciplinary team, including experience utilizing an electronic medical record to assist with management of non-adherence, post-care follow-up, and referrals to appropriate resources

What makes us unique:
The Department of Social Service at UI Hospitals & Clinics has been productive over the past 10 years, while remaining committed to the core values and beliefs discussed earlier. The department has been centrally involved in:

- Creating housing alternatives for patients/families
- Developing training programs and newsletters in the recognition and reporting of child and dependent adult abuse and domestic violence
- Developing institutional protocols and standards for HIV testing and counseling
- Establishing a home care company
- Creating institution-wide policy/procedures for discharge planning
- Developing recommendations for a UI Hospitals & Clinics-based rehab program
- Establishing organizational guidelines to respond to staff with substance abuse problems
- Developing a university-wide employee assistance program known as Faculty and Staff Services

The staff members within the Department of Social Service at UI Hospitals & Clinics are well positioned to meet present and future challenges because they have a solid set of core values to anchor them, a clear appreciation of why the department exists, and an extremely dedicated team.