Notes

View Customer Accounts

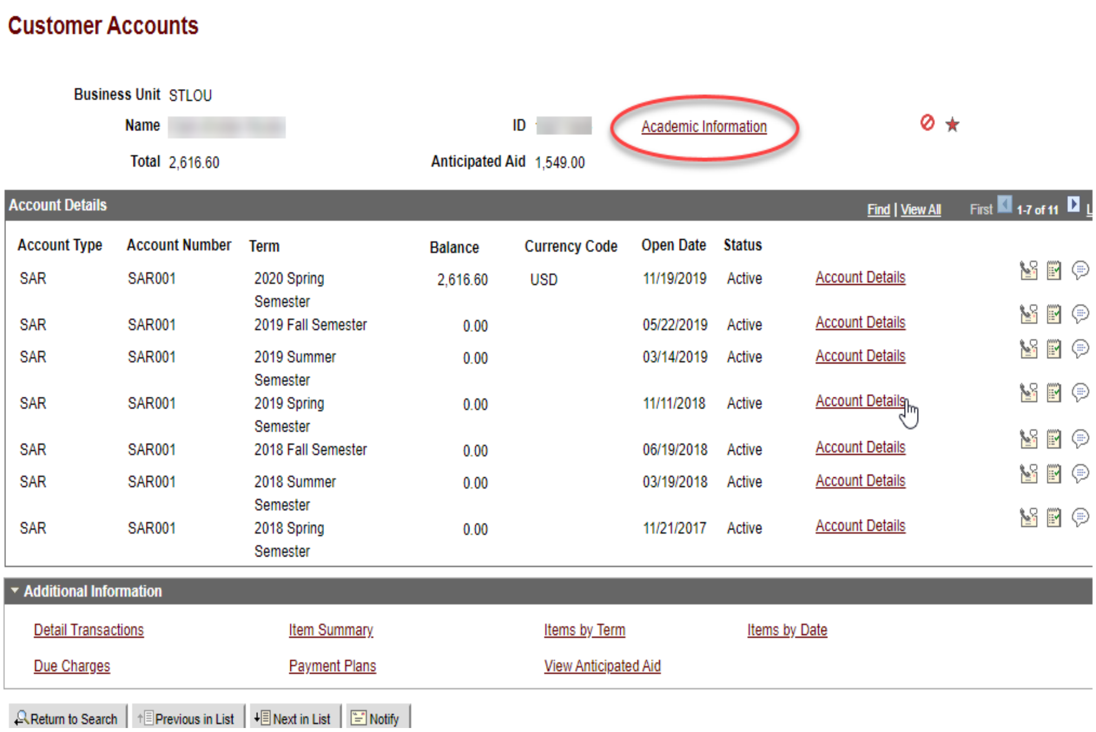
The Customer Accounts page displays all transactions for a student from all sources (e.g. Tuition Calculation, Student Post, Group Post, External File Load, Cashiering, etc.)

Navigation:

► Menu Path
Student Financials > View Customer Accounts

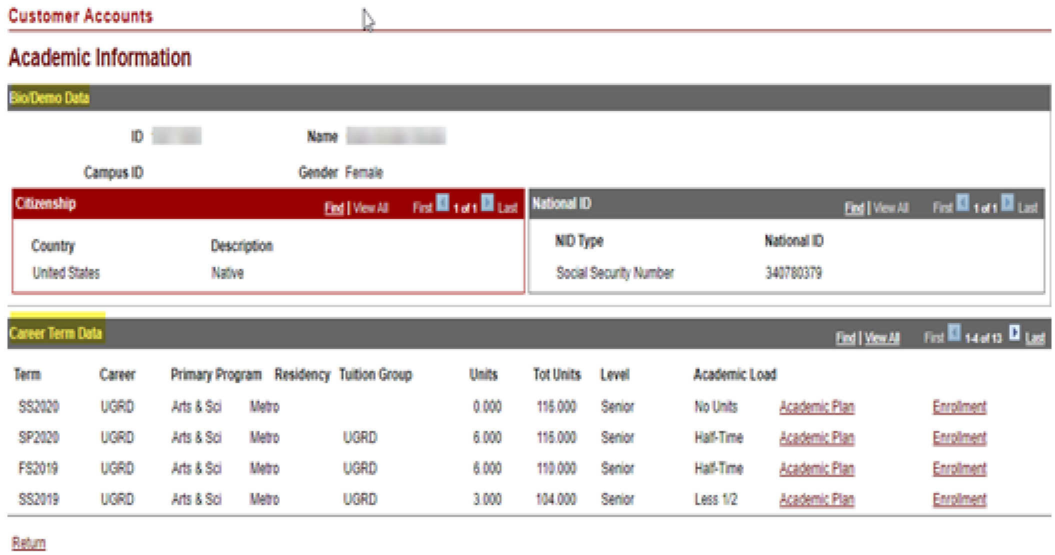
Academic Information

The Academic Information link shows the classes the student is enrolled in or has dropped in a given term.



Notes

Click the **Enrollment** link at the end of the Term you wish to view:



Customer Accounts

Academic Information

Bio/Demo Data

ID | Name

Campus ID | Gender Female

Citizenship — Find | View All — First 1 of 1 Last

Country	Description
United States	Native

National ID — Find | View All — First 1 of 1 Last

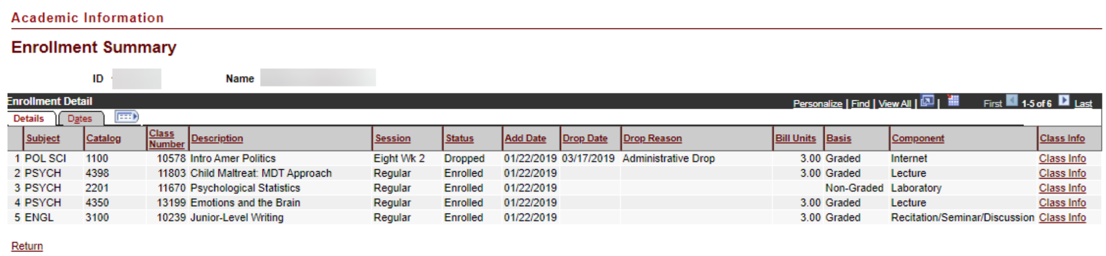
NID Type	National ID
Social Security Number	340780379

Career Term Data — Find | View All — First 1-4 of 13 Last

Term	Career	Primary Program	Residency	Tuition Group	Units	Tot Units	Level	Academic Load		
SS2020	UGRD	Arts & Sci	Metro		0.000	116.000	Senior	No Units	Academic Plan	Enrollment
SP2020	UGRD	Arts & Sci	Metro	UGRD	6.000	116.000	Senior	Half-Time	Academic Plan	Enrollment
FS2019	UGRD	Arts & Sci	Metro	UGRD	6.000	110.000	Senior	Half-Time	Academic Plan	Enrollment
SS2019	UGRD	Arts & Sci	Metro	UGRD	3.000	104.000	Senior	Less 1/2	Academic Plan	Enrollment

Return

Here you can see various information including Class Number, Session, Status, Add and Drop Dates, and whether it is an Online or In-Seat class.



Academic Information

Enrollment Summary

ID | Name

Enrollment Detail — Personalize | Find | View All | First 1-5 of 6 Last

Details | Dates

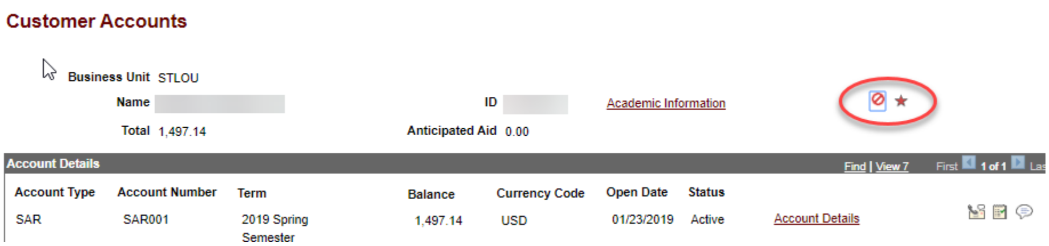
	Subject	Catalog	Class Number	Description	Session	Status	Add Date	Drop Date	Drop Reason	Bill Units	Basis	Component	Class Info
1	POL SCI	1100	10578	Intro Amer Politics	Eight Wk 2	Dropped	01/22/2019	03/17/2019	Administrative Drop	3.00	Graded	Internet	Class Info
2	PSYCH	4398	11803	Child Maltreat: MDT Approach	Regular	Enrolled	01/22/2019			3.00	Graded	Lecture	Class Info
3	PSYCH	2201	11670	Psychological Statistics	Regular	Enrolled	01/22/2019				Non-Graded	Laboratory	Class Info
4	PSYCH	4350	13199	Emotions and the Brain	Regular	Enrolled	01/22/2019			3.00	Graded	Lecture	Class Info
5	ENGL	3100	10239	Junior-Level Writing	Regular	Enrolled	01/22/2019			3.00	Graded	Recitation/Seminar/Discussion	Class Info

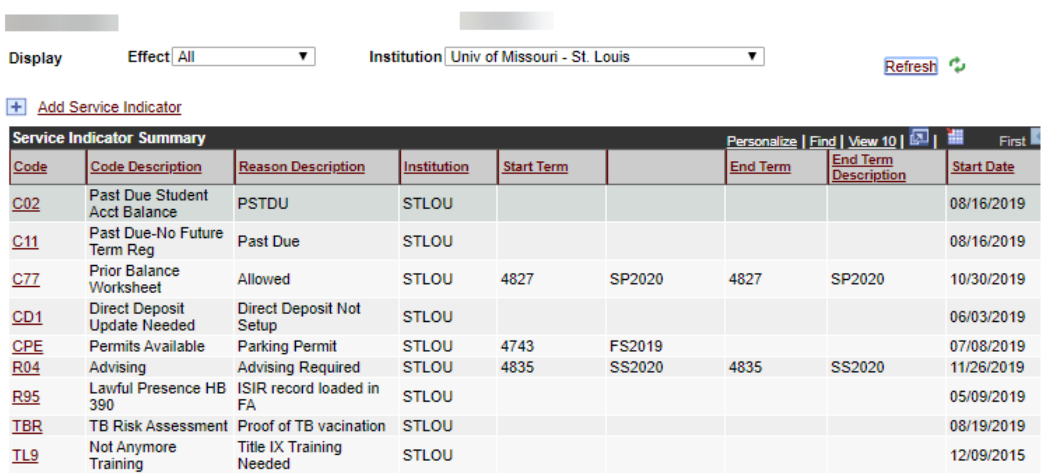
Return

Service Indicators

Service Indicators identify important information. Negative Service Indictors are viewable by the student where Positive Indicators are only viewable to Staff.

The departments with the most common Service Indicators include:
Cxx – Cashier's Office
Fxx – Financial Aid Office
Gxx – Graduate School
Rxx – Registration





Code	Code Description	Reason Description	Institution	Start Term		End Term	End Term Description	Start Date
C02	Past Due Student Acct Balance	PSTDU	STLOU					08/16/2019
C11	Past Due-No Future Term Reg	Past Due	STLOU					08/16/2019
C77	Prior Balance Worksheet	Allowed	STLOU	4827	SP2020	4827	SP2020	10/30/2019
CD1	Direct Deposit Update Needed	Direct Deposit Not Setup	STLOU					06/03/2019
CPE	Permits Available	Parking Permit	STLOU	4743	FS2019			07/08/2019
R04	Advising	Advising Required	STLOU	4835	SS2020	4835	SS2020	11/26/2019
R95	Lawful Presence HB 390	ISIR record loaded in FA	STLOU					05/09/2019
TBR	TB Risk Assessment	Proof of TB vacination	STLOU					08/19/2019
TL9	Not Anymore Training	Title IX Training Needed	STLOU					12/09/2015

Notes

Notes

Account Details

The Account Details page displays assessments, payments, grants, scholarships, etc.

On the Account Details page, click View All so that you can see all of the transactions for a specific account.

Customer Accounts

Business Unit STLOU

Name ID Academic Information

Total 2,616.60 Anticipated Aid 1,549.00

Account Details Find | View All First 1-7 of 11 Last

Account Type	Account Number	Term	Balance	Currency Code	Open Date	Status	
SAR	SAR001	2020 Spring Semester	2,616.60	USD	11/19/2019	Active	Account Details
SAR	SAR001	2019 Fall Semester	0.00		05/22/2019	Active	Account Details
SAR	SAR001	2019 Summer Semester	0.00		03/14/2019	Active	Account Details
SAR	SAR001	2019 Spring Semester	0.00		11/11/2018	Active	Account Details
SAR	SAR001	2018 Fall Semester	0.00		06/19/2018	Active	Account Details
SAR	SAR001	2018 Summer Semester	0.00		03/19/2018	Active	Account Details
SAR	SAR001	2018 Spring Semester	0.00		11/21/2017	Active	Account Details

Additional Information

Detail Transactions | Item Summary | Items by Term | Items by Date

Due Charges | Payment Plans | View Anticipated Aid

Account Details

ID Business Unit STLOU

Account Number SAR001 SP2019 Account Balance 0.00

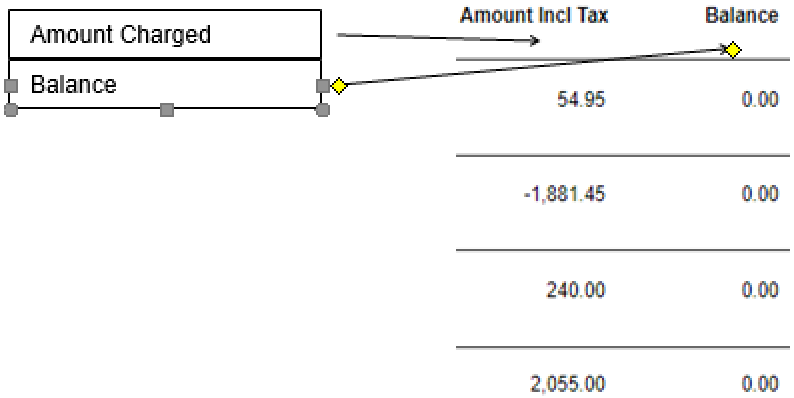
Debits 3,455.20 Credits -3,455.20 Applied 3,455.20 Unapplied 0.00

Details Find | View 3

Item	Term	Class	Taxes	Amount Incl Tax	Balance	Installment ID	Last Activity Date	
Federal Pell Grant	SP2019			-1,524.00	0.00		01/14/2019	Item Details
University Bookstore	SP2019			73.20	0.00		01/09/2019	Item Details
Arts and Sciences Supp Fee	SP2019			83.20	0.00		11/11/2018	Item Details
Online Supp Fee-100-A&S	SP2019			498.40	0.00		11/11/2018	Item Details
Tuition-Undergraduate-Metro	SP2019			2,797.60	0.00		11/11/2018	Item Details

Notes

The **Amount Inc. Tax** column is the full amount of the charge or payment. To determine what is still owed for any term, view the **Balance** column.



While still on the **Account Details** page, you can click on **Item Details** to see the charge details in the middle of the page and the payments made to that charge at the bottom. See below.

Account Details

ID

Business Unit STLOU

Account Number SAR001 SP2019

Account Balance 0.00

Debits 3,455.20 Credits -3,455.20 Applied 3,455.20 Unapplied 0.00

Details — Find | View 3 — First 1-10 of 10 Last

Item	Term	Class	Taxes	Amount Incl Tax	Balance	Installment ID	Last Activity Date	
University Bookstore	SP2019			73.20	0.00		01/09/2019	Item Details
Employee Tuit Assist Pgm	SP2019			-1,900.80	0.00		12/05/2018	Item Details
Tuition-Undergraduate-Metro	SP2019			2,797.60	0.00		11/11/2018	Item Details

Item Details

ID

Business Unit STLOU

Item Number 000000000000072 University Bookstore

Item Amount 73.20 Applied Amount 73.20 Balance 0.00

Reference Number BK8.1.837.0520.18636 Item Type 040600000201

Line Details — Find | View All — First 1 of 1 Last

Line Num	Posted	Effective	Billed	Due	GL Posted	Reference Number	Amount
1	01/09/2019	01/09/2019	01/09/2019	02/01/2019	01/09/2019 11:55:04PM	BK8.1.837.0520.18636	73.20

Payments paying this Charge

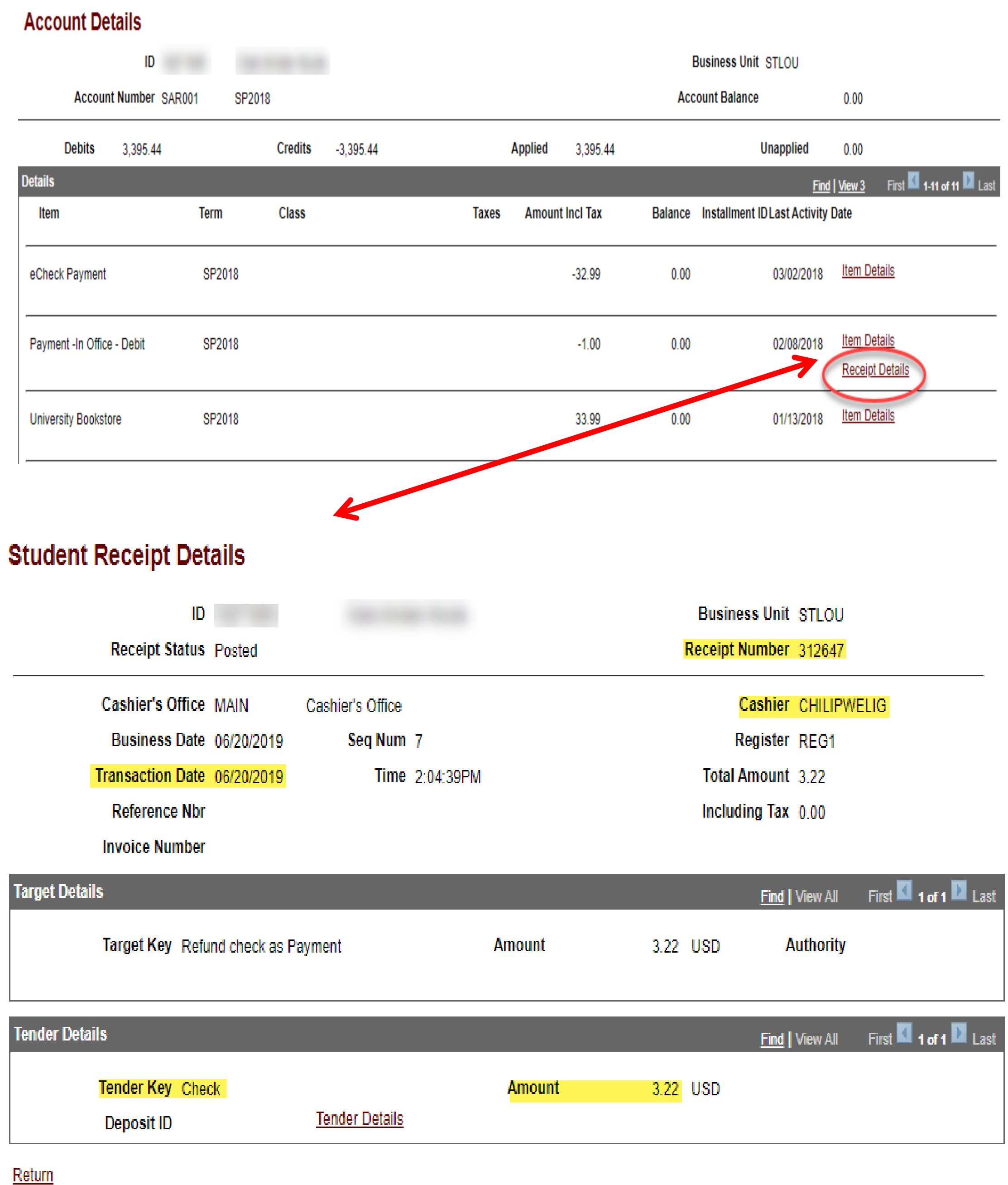
Details — Find | View All — First 1 of 1 Last

Item Type	Account Number		Item Term	Date	Amount
Federal Pell Grant	SAR001	SP2019	2019 Spring Semester	01/14/2019	73.20

Return

Notes

Receipt Details will show the date, payment type and amount of the chosen receipt.

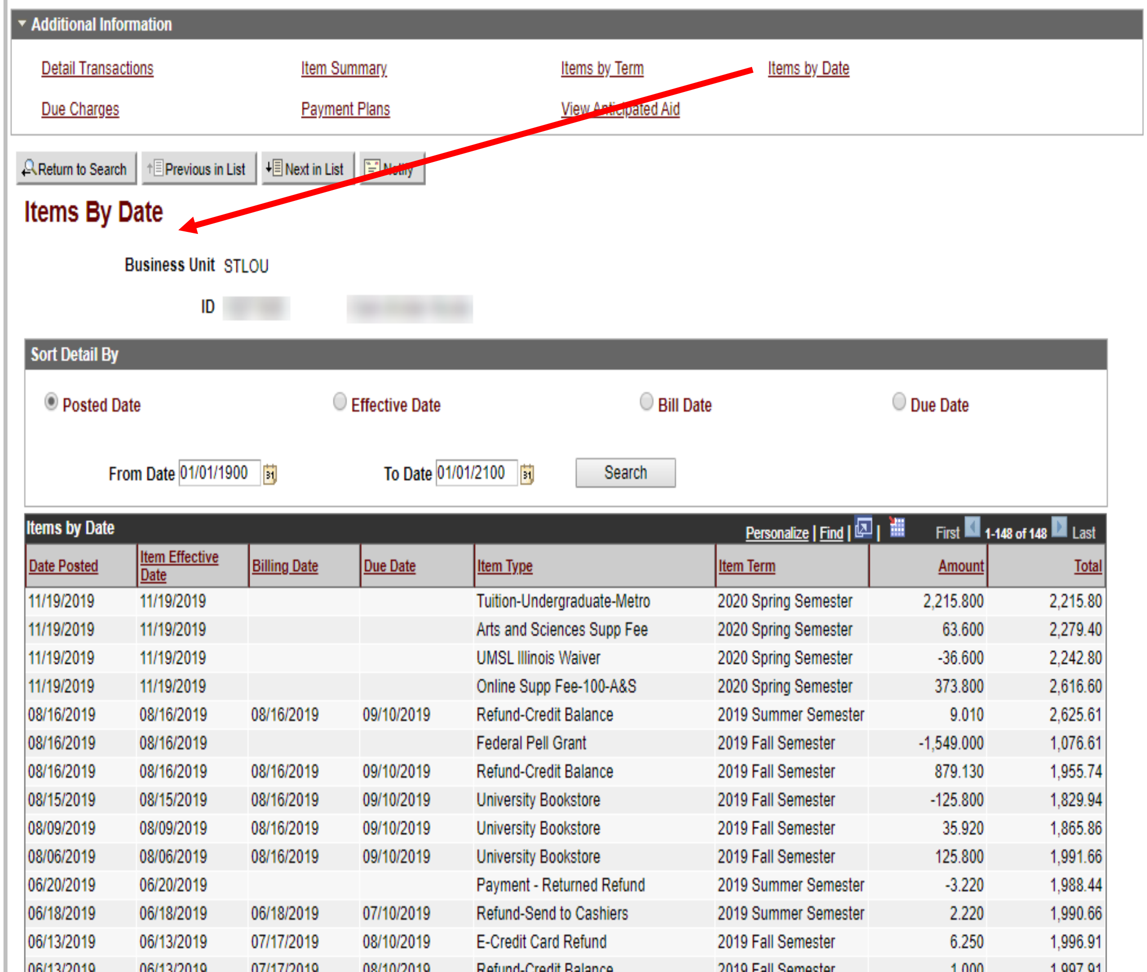


Notes

Additional Details

At the bottom of the Customer Accounts page there are several links that display the student's term information in various ways.

The **Items by Date** page displays the information in chronological order.



Additional Information

Detail Transactions | Item Summary | Items by Term | Items by Date
Due Charges | Payment Plans | View Anticipated Aid

Return to Search | Previous in List | Next in List | Notify

Items By Date

Business Unit STLOU

ID

Sort Detail By

Posted Date | Effective Date | Bill Date | Due Date

From Date 01/01/1900 | To Date 01/01/2100 | Search

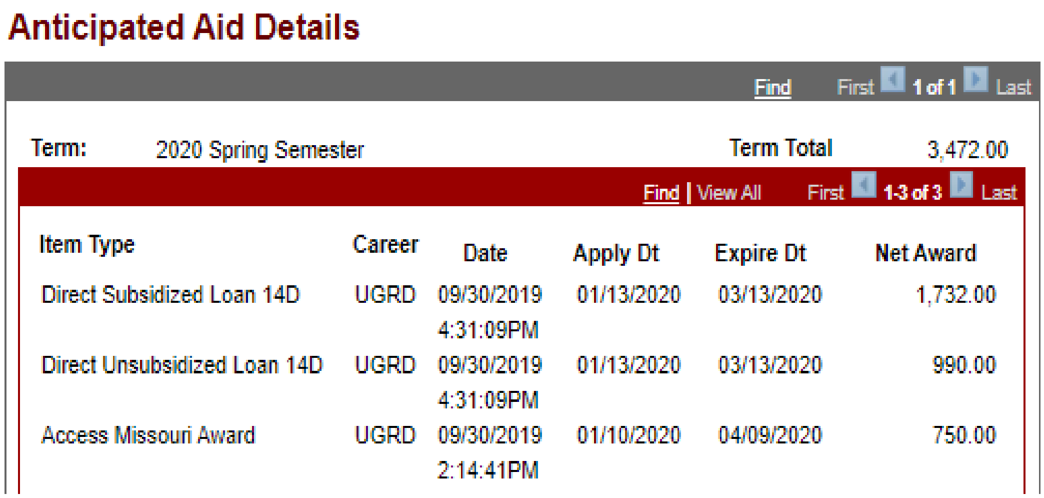
Items by Date — Personalize | Find | First 1-148 of 148 Last

Date Posted	Item Effective Date	Billing Date	Due Date	Item Type	Item Term	Amount	Total
11/19/2019	11/19/2019			Tuition-Undergraduate-Metro	2020 Spring Semester	2,215.800	2,215.80
11/19/2019	11/19/2019			Arts and Sciences Supp Fee	2020 Spring Semester	63.600	2,279.40
11/19/2019	11/19/2019			UMSL Illinois Waiver	2020 Spring Semester	-36.600	2,242.80
11/19/2019	11/19/2019			Online Supp Fee-100-A&S	2020 Spring Semester	373.800	2,616.60
08/16/2019	08/16/2019	08/16/2019	09/10/2019	Refund-Credit Balance	2019 Summer Semester	9.010	2,625.61
08/16/2019	08/16/2019			Federal Pell Grant	2019 Fall Semester	-1,549.000	1,076.61
08/16/2019	08/16/2019	08/16/2019	09/10/2019	Refund-Credit Balance	2019 Fall Semester	879.130	1,955.74
08/15/2019	08/15/2019	08/16/2019	09/10/2019	University Bookstore	2019 Fall Semester	-125.800	1,829.94
08/09/2019	08/09/2019	08/16/2019	09/10/2019	University Bookstore	2019 Fall Semester	35.920	1,865.86
08/06/2019	08/06/2019	08/16/2019	09/10/2019	University Bookstore	2019 Fall Semester	125.800	1,991.66
06/20/2019	06/20/2019			Payment - Returned Refund	2019 Summer Semester	-3.220	1,988.44
06/18/2019	06/18/2019	06/18/2019	07/10/2019	Refund-Send to Cashiers	2019 Summer Semester	2.220	1,990.66
06/13/2019	06/13/2019	07/17/2019	08/10/2019	E-Credit Card Refund	2019 Fall Semester	6.250	1,996.91
06/13/2019	06/13/2019	07/17/2019	08/10/2019	Refund-Credit Balance	2019 Fall Semester	1.000	1,997.91

Notes

View Anticipated Aid

The aid the student has accepted for the term you are viewing will be shown here:



Anticipated Aid Details

Find First 1 of 1 Last

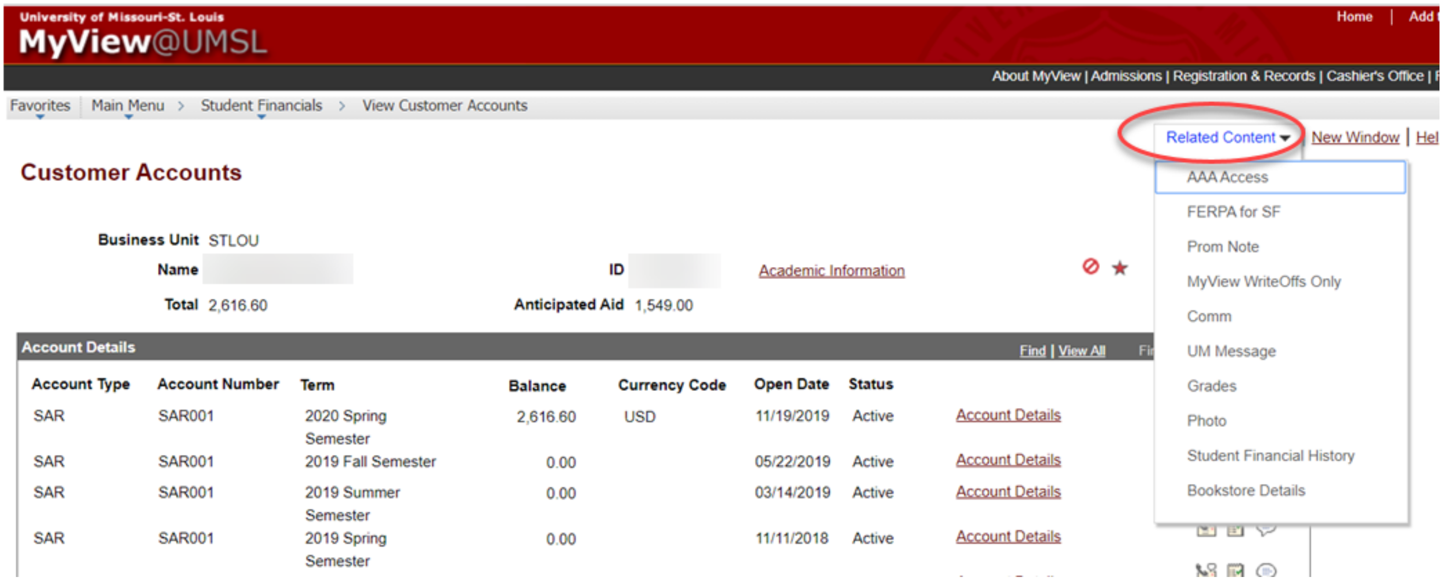
Term: 2020 Spring Semester — Term Total 3,472.00

Find | View All First 1-3 of 3 Last

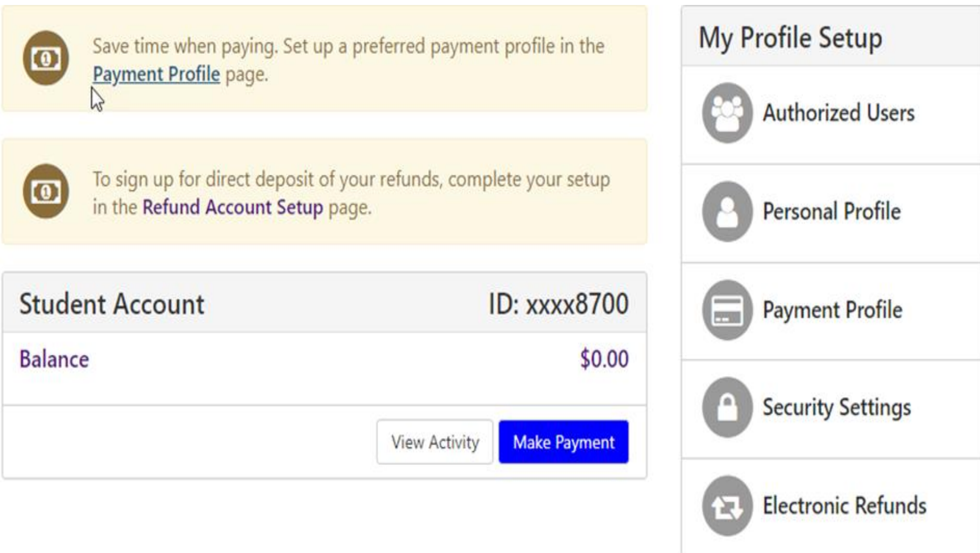
Item Type	Career	Date	Apply Dt	Expire Dt	Net Award
Direct Subsidized Loan 14D	UGRD	09/30/2019 4:31:09PM	01/13/2020	03/13/2020	1,732.00
Direct Unsubsidized Loan 14D	UGRD	09/30/2019 4:31:09PM	01/13/2020	03/13/2020	990.00
Access Missouri Award	UGRD	09/30/2019 2:14:41PM	01/10/2020	04/09/2020	750.00

Related Content

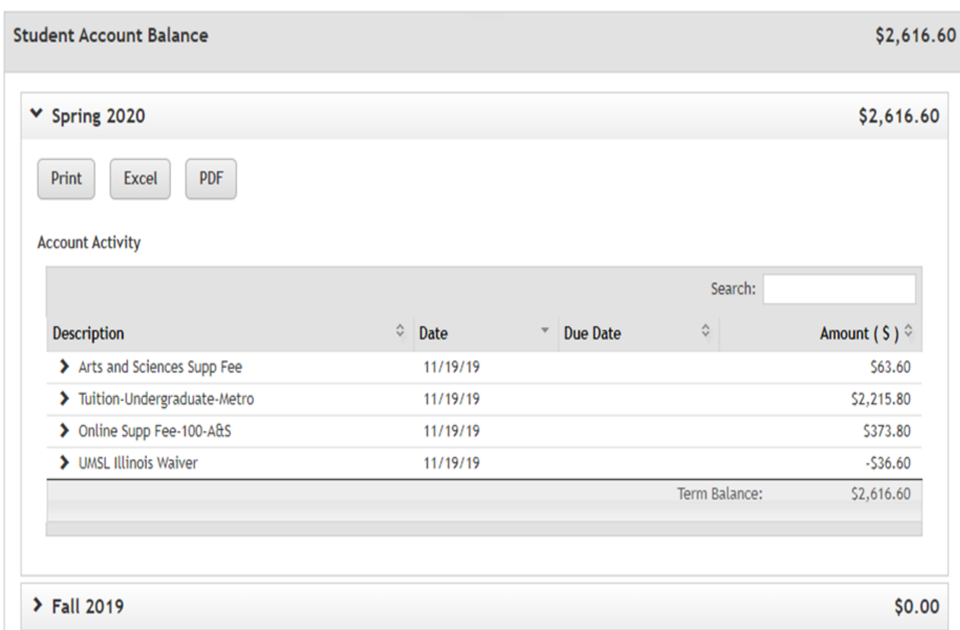
Under the related content link in the upper right hand corner of the Customer Accounts page, there are several short cuts that you should become familiar with as they provide a quick way to get to various helpful queries.



This is what the students see when they log into TouchNet. There are many things they can do such as make a payment, view account activity, authorize users, set up a payment profile, and view refunds.



This is the student's view of their Account Activity:



Notes