“Unable to join this meeting” Message

UMSL Staff Association meetings require your UM System login credentials to join the Zoom meetings. If you get the message below, here’s how to attend the meeting.

1. Click “Sign in to Join”.
2. Click “SSO”.

![Unable to join this meeting message]

![Zoom login screen]

![SSO login method]
3. You’ll be taken to a site to enter your UM System email and password. **If the site asks for the company domain first, it is umsystem.zoom.us.**

4. Click on either “Open Zoom Meetings” at the top of your browser, or the “Launch Zoom” button on the page. The meeting should open. If you are still having trouble, let us know.