

## What is Burnout?

A syndrome resulting from chronic workplace stress characterized by exhaustion, energy depletion, mental distance from and cynicism toward one's job, and reduced efficacy

\*note: people pleasers, perfectionists, and people who identify closely with their work are at an increased risk of experiencing burnout

## Causes & Effects

## Causes

Overwhelming volume of or lack of control over work

Insufficient reward (monetary and non-monetary)

Unfair or inequitable allocation of responsibilities and rewards

Workplace community and culture problems

Dissonance between personal values and job requirements

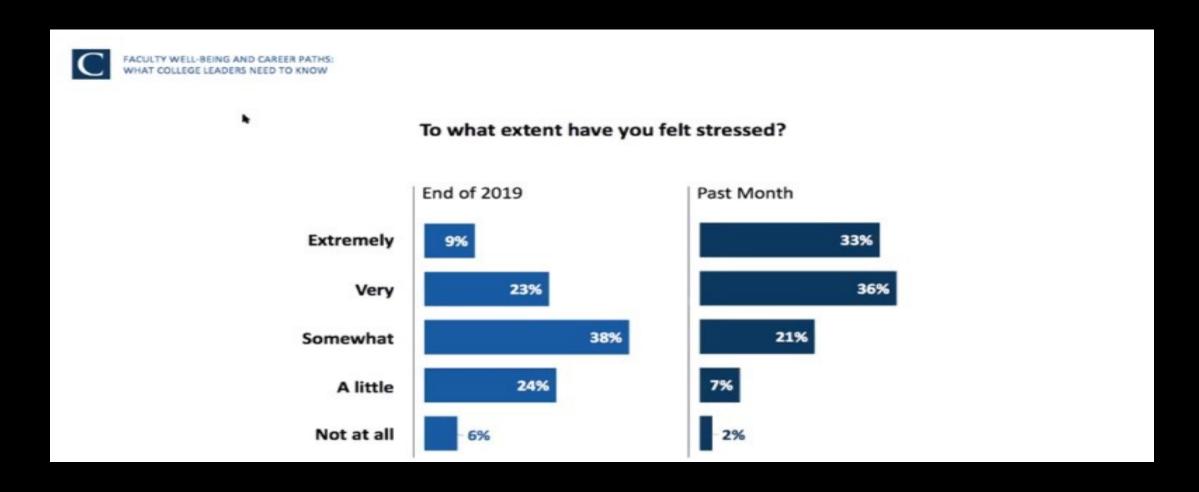
## **Effects**

Physical and mental health concerns

Decreased job satisfaction and retention

Decreased productivity and sense of accomplishment

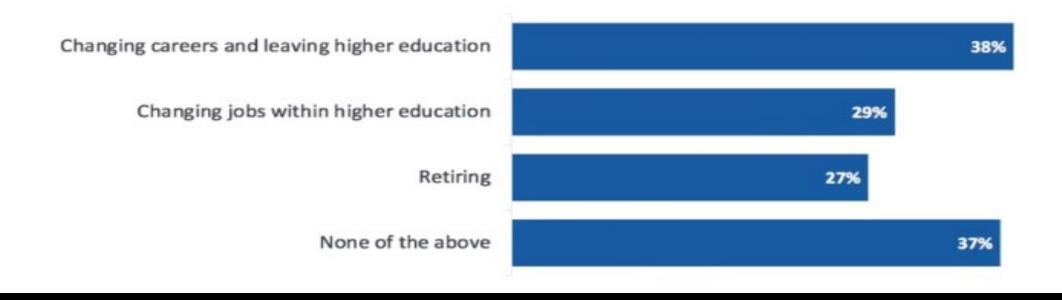
## Prevalence of Burnout in Higher Ed



## Effects of Burnout in Higher Ed



Since the start of 2020, have you seriously considered: (select all that apply)



## Mitigation Strategies

## Organizational

- Break the silence about burnout. Acknowledge it, talk about it, listen to people's needs and provide tangibly for those needs to the greatest extent possible
- Understand the limitations of the environment, avoid toxic expectations and rigidity, and communicate what "good enough" looks like on the work being done
- Model balance and implementation of personal mitigating strategies

#### Personal

- Nutrition, sleep, and physical activity
- Mindfulness, self-compassion, and relaxation strategies
- Boundaries, breaks, and creating moments to decompress
- Optimizing your energizers

## Reflection

Think back on the past year, identify a few times that you felt most <u>energized</u> at work or by your work?

# Examples of what might have been required and/or implicated

#### Relational

- Collaboration
- Compassion
- Developing Others
- Empathy
- Leading
- Persuasiveness
- Relationship Building

#### **Emotional**

- Courage
- Emotional Control
- Enthusiasm
- Optimism
- Resilience
- Self-confidence

#### Thinking

- Pragmatism
- Creativity
- Critical Thinking
- Detail Orientation
- Strategic Thinking

#### Execution

- Decisiveness
- Efficiency
- Flexibility
- Initiative
- Results Focus
- Self-Improvement



## Reflection

Think back on the past year, identify a few times that you felt most <u>drained</u> at work or by your work?

# Examples of what might have been required and/or implicated

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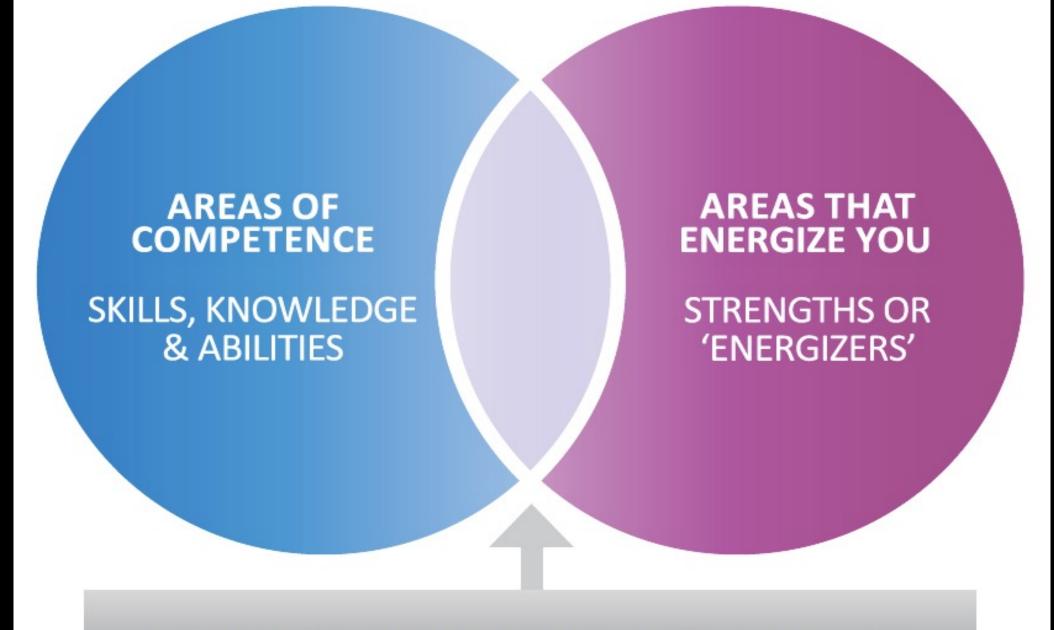
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**ZONE OF PEAK PERFORMANCE** 

#### Optimizing your strengths

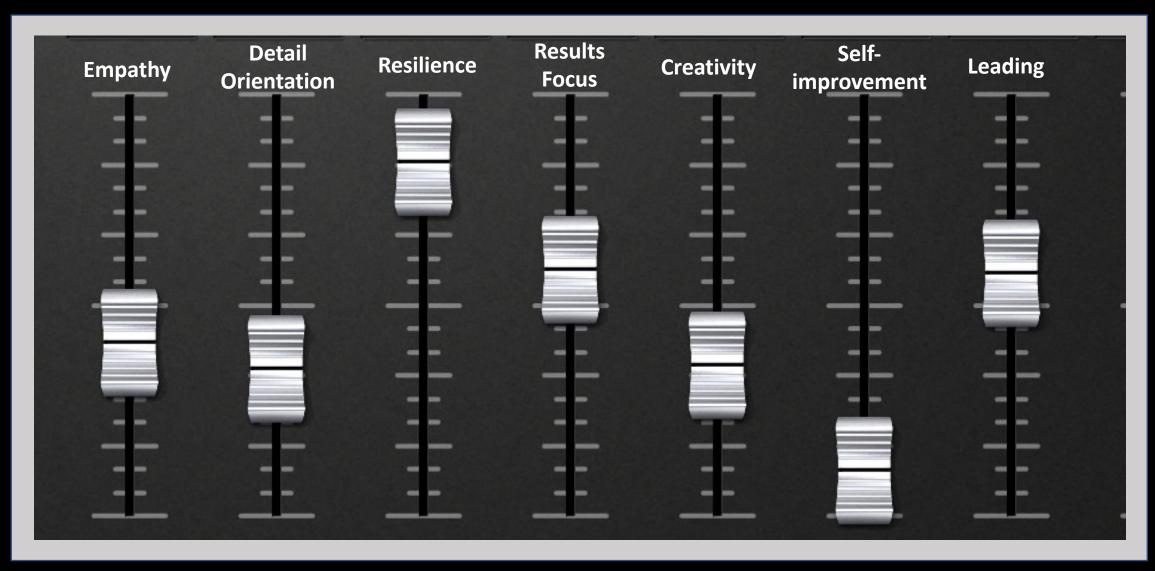
 Using the right amount of your best suited strengths for the given situation

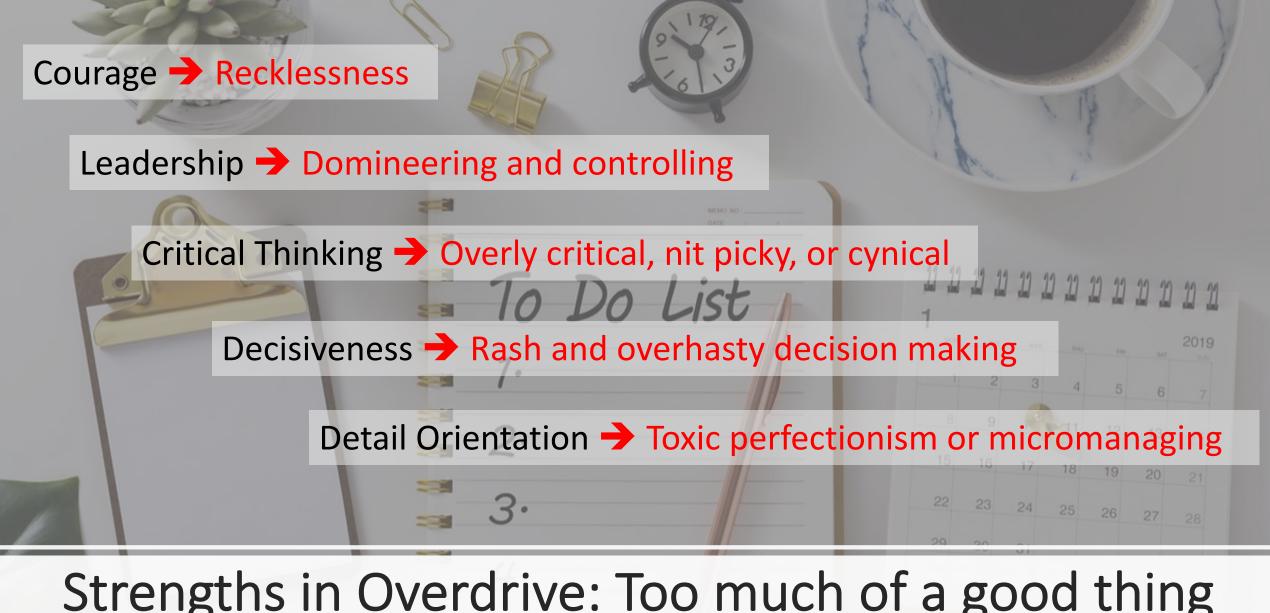
#### Reducing performance risks

- Limiting drainers
- Strengths in overdrive



# Using the right amount of your best suited energizers for the given situation

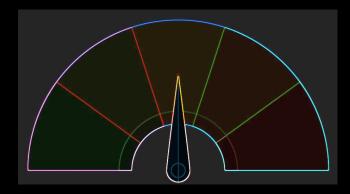




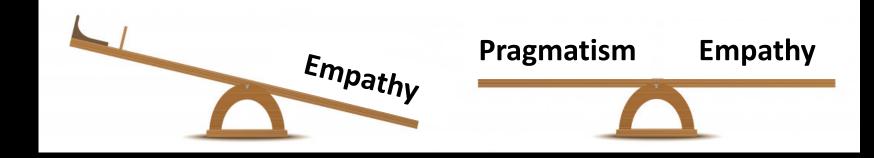
Strengths in Overdrive: Too much of a good thing

# Strategies to Address Strengths in Overdrive

## Mindfulness



## **Moderator Strengths**





# Strengths Reflection & Discussion

- Are there any of your strengths you suspect might be in overdrive?
- What can you do to mitigate?
- What moderator strengths might you dial up?
- Are there any strengths that you are not exercising?
- What could you do to incorporate those strengths either at work or outside?

1 minute reflection followed by 8-10 minutes to discuss in breakout rooms

## Dealing with Drainers

Are you willing to do something about it?

Yes

No

Stop doing it?

Change the process?

Outsource or delegate it?

Reframe it?

Learn about it?

Own it.

Own it.

# Drainers Reflection & Discussion

- Think back on the last year, which drainers were being tapped into?
- What strategies for dealing with drainers do you want to try?



1 minute reflection followed by 8-10 minutes to discuss in breakout rooms



## Building & Protecting the Energy of Your Team or Those You Support

- What were some their greatest achievements in the past year?
- What combination of strengths did it take to achieve?
- How could you optimize the energizers of your team or those you support?
- Are you seeing burnout right now? How does that connect to energizers and drainers?
- What strategies could you use to optimize strengths and reduce performance risks?