UMSL | Student Academic Support Services

Flag Management Matrix

Each flag is managed based its type. Flag managers are assigned based on the nature of the concern, the anticipated intervention, and the communication needs from the institutional perspective. Gernerated emails from certain flags will outline recommendations to students but they will not be contacted by a member of their Success Network. Below is a chart providing an overview of the flags and appropriate manager.

Flag	Success/Academic Coaches & Retention Coordinators	Generated Email	Office of Academic Integrity	Office of Student Affairs
Academic Misconduct Concern			X	
Assignment Not Submitted	X			
Attendance Concerns	X			
Course Withdraw Recommended	X	X		
Decrease/LowPerformance	X			
E-Professionalism	X			
Failed Quiz/Exam	X			
In Danger of Failing Course	X			
Low Quiz/Exam	X			
Not Logged in Online	X			
Other	X			
Participation Concerns	X			
Student Conduct Concern				X
Stopped Attendance	X			
Tutorling Recommended		X		
Six Active Flags	X			

Please refer any questions or concerns to Britne Bacca-Haupt, Early Alert Coordinator (bbacca@umsl.edu)