COMMUNITY CONNECTOR

Job Description

JOB TITLE: Community Connector – Project PREP (IMRI)
REPORTS TO: BHN Program Manager / BHR Supervisor
EMPLOYMENT STATUS: Non-exempt
TIME COMMITMENT: Full-time
STARTING SALARY: Commensurate with Experience

The mission of Bridges to Care and Recovery is to mobilize clusters of churches in the African-American communities of North St. Louis City and County to support the behavioral health treatment and recovery of congregants and other community members with behavioral health disorders. This is part of an overall mission of extending the system of care for people challenged with behavioral health disorders. **The Community Connector is responsible for acting as a liaison between the faith based community, community mental health services and Perinatal Resource Network to provide linkage/referral services for prenatal/postpartum women in the City of St. Louis.** The Care Connector will serve as the point of contact for congregations, families and providers regarding services to include outreach activity, referrals to service providers, and coordination with providers regarding capacity for referrals.

This position will work closely and receive day to day support through the Project Manager at Behavioral Health Network.

Essential Duties and Responsibilities

- Assist in the coordination of screenings and serve as a liaison between the service providers of the Behavioral Health Network and Perinatal Resource Network to implement and continually assess program effectiveness.
- Works with the faith based community (through church clusters) to provide education, referral information and short-term case coordination.
- Promotes an understanding of mental health conditions, healthy lifestyles, importance of prenatal care and other health related information;
- Serves as an advocate/referral source to help people understand and utilize community resources available to them;
- Provides community outreach services to prenatal/postpartum referred from pastors, Peer Mentors or members of the congregation;
- May accompany individuals referred to their first appointment to ensure active engagement. Will utilize texting interventions to help track appointments and follow up on alerts;
- Assist in organizing and participate in health screening activities and health fairs.
- Serve as a Liaison between health care providers and the congregations served;
- Works closely with the SSM MOM’s Line to co-facilitate Peer Education groups for pregnant women.
- Works with local 211 or other resource boards to ensure access to the most up to date resources available; educates the community on these resources.
- Provides follow up visits to individuals referred and helps troubleshoot problems with accessing the services provided;
- Assists individuals referred in developing natural support systems.
- Tracks and provides follow up to women at point of due date to track outcome of pregnancy and assess for additional needs;
• Documents all activities and tracks services delivered.
• Contact all clients who are referred through the BHR portal system as provided by the program planner.
• Participates in the orientation to churches for inclusion into the program and builds relationships with the churches who go through BCR training.
• Document client information and organize into the appropriate filing system.

Work Schedule: This position requires a flexible schedule. It should be noted that some evening and weekend hours will be required due to working closely with the faith-based community. Additionally, the applicant must be comfortable working in the communities served to include home and church visits.

Qualification, Skills and Knowledge Requirements

Community Connectors will have strong ties to community residents in the City of St. Louis (specifically North St. Louis) Master’s degree in social services is preferred; Experience and understanding of maternal child and family health is preferred. Bachelors degree in social services with documented work experience in group facilitation, case management and experience working with prenatal/postpartum women will be accepted.

Additional Qualifications include: Excellent written and oral communication skills, Strong computer skills, particularly in Microsoft PowerPoint, Word, Excel; Strong group training and facilitation skills; Strong customer service sensibility required;

Please send resumes to BHN@bhnstl.org. For questions, please contact Laura Lee at (314) 449-6713.