BA 3810 -- FALL 2018
FIRST EXAM

Answer each question clearly and neatly. Type (word process) the answer to questions. Typed answers to individual questions may be no more than two pages each, double spaced with 1” margins. Staple the pages in the order they are to be read. If I cannot read your answer or understand your grammar, or if you provide multiple answers, the answer will be wrong. Each question is worth 25 points.

You may have notes, books or other reference materials that you desire. However, you must do the exam alone. This exam is due by 11:00 a.m. on Wednesday, October 10. **Turn in hard copy of the exam — do not email the exam to me.**

1. According to the CHAOS Report (from the Standish Group), the most important best practices for success are user involvement and executive management support. What does this mean? What they are, how you would achieve them, and how their absence can cause negative consequences for the project. What does that mean?

2. Consider the hearings of the Senate Judiciary Committee. Are they practicing “systems thinking?” Provide evidence to defend your answer. You may consider the whole group or subset of the proceedings in your answer.

3. Provide business rules and processes of registration (at UMSL). How might you document this to make it more understandable by students?

4. Suppose you have been tasked with redesigning your phone. How would you use prototyping to in this process? Be specific. If you should use it multiple places in the process, discuss all of them.