Introduction of Single Window & Practice

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Solution

There is at least one solution...

...to every challenge!!

Swedish Customs
Definition

Customs coordinates all cross-border operations
(Integrated Border Management)

Sharing of relevant (electronic) documentation
Background

• Single Window was a consequence of the computerization starting in 1988.
• Electronic communication showed great potential if seamless process were to be achieved.
• Customer requirements initiated the development of a true Single Window environment.
• Added value through governmental integration of eServices.
Design & development process

• Enabling Single Window, assessments were made according to:
  – Volumes
  – Benefits
  – Users
  – Costs

• Dialogue with customers and other public services.
Technology

- **Swedish Customs Single Window solutions are available using different technologies:**
  - EDIFACT
  - Internet
  - Mobile solutions

- **Single Window solutions are available to customers regardless of technology, investments or other prerequisites.**
Clients

- Swedish Customs Single Window is used by importers, exporters, brokers and other international trade stakeholders.
- Annually 98% of all Customs declarations are submitted using a Single Window solution.
- Automated processes forward necessary data to other concerned authorities.
National Enablers

Critical to:

- Invite assignors to risk-discussions
- Make the risk-assessments
- Make use of up-dated risk-profiles
- Abandon the paper trail
- Have the power to release goods!!
Results

- Major benefit: automatic clearance of Customs declarations
  - For trade: release times 90 seconds
  - For trade: no requirements for supporting documents
  - For trade: one interface regarding all information related to international trade.
  - For Customs: reallocation of resources
  - For Customs: improved collection
- For all: creation of a level playing field.
164 e-services - all free of charge

Single Window for 8 Agencies

Swedish Customs
...and non-compatible systems do not do the job!
Business Process Reengineering

Paper-based process

Electronic process

Swedish Customs
Import of Weapons

- Paperless
- OSS / SW
- Work Climate
- Safety
- Customer Focus
- New process

Jakt på räbbock?
Nu börjar jaktsäsongen, läs mer om införsel av vapen

Du som har norsk, dansk eller finsk vapenlicens kan göra din vapendeklaration via Internet. Läs mer under länken här efter.

Länk till vapendeklaration för norska, danska och finska vapenavale

För andra personer som ska jaga i Sverige måste vapendeklarationen göras hos tjulen vid inresan. Läs mer på länken här efter.

Länk till andra vapenavale än norska, danska och finska

Swedish Customs
A facilitated process is easier to control & secure.

A secure process is easier to facilitate.
Gateway Sweden – Customs Declarations via SMS
From One Stop Shop to No Stop Shop
Dedicated lane for AEO (8 Agencies)
Why Gateway Sweden?

Green Customs

Swedish Customs
International enablers

- WCO Data Model
- UNTDED
- UNeDOCS
- EU eCustoms initiative
- Increased international trade
- Increased use of ICT
- Reduction of duties
- Promotion of compliance
- Need for openness and transparency
Cross Border Reference
Data Model
Joint project between WCO and UNECE
He wanted to go to the seaside, and I wanted to do the garden, so we compromised.
Future plans

- Continue efforts of full integration.
- Explore new possibilities of data collection.
- Careful monitoring of international efforts.
- Continuous dialogue with other public services to facilitate submission of data.
- Establish Single Window independent of technology.
- Establish Single Window for enforcement.
- Continue developments regarding track & trace.
Thank you for the attention!