



## **Kyootai Lee**

Ph.D. Candidate

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### **Education**

- Aug 2005 – Present*      *Ph.D. Candidate, University of Missouri in St. Louis, Graduate school of Business Administration, Information System Department, St. Louis, MO, USA*
- March 2002 – August 2003*      *Techno M.B.A., Inha University, Graduate School of Business Administration, Inchon, Korea (Graduated within 3 Semesters)*
- March 1997 – February 2002*      *B.A. in Industrial Engineering, Inha University, Department of Industrial Engineering, Incheon, Korea (Graduated within 6 Semesters)*

### **Dissertation**

- Topic:*              Why Small-Medium Sized Software Firms Stay in Strategic Partnerships: An Empirical Investigation of Three Theoretical Perspectives
- Committee:*      Prof. Arya Bindu  
                         Prof. Kailash Joshi (Committee Chair)  
                         Prof. Mary Lacity  
                         Prof. Ashok Subramanian

### **Refereed Journal Publications**

1. Lee, K. and Joshi, K., “An Empirical Investigation of Customer Satisfaction with Technology Mediated Service Encounters in the Context of Online Shopping,” *Journal of Information Technology Management*, 2007, Vol.18, No.2, pp.18-37.
2. Lee, K., Joshi, M. and Bae, M., “Using Analytical Hierarchy Process (AHP) to Identify the Relative Importance of the Features Needed for Web-Based Systems Development,” *Information Resource Management Journal*, 2008, Vol.21, No.3, pp. 88-100.
3. Lee, K., Joshi, K., and Bae, M., “An Investigation of the Influence of the IS Context on the Determinants of Turnover Intentions,” *Journal of Organizational Computing and Electronic Commerce (Special Issue)*, Conditionally Accepted (Senior editor’s reports can be provided upon request).
4. Lee, K., Mirchandani, D., and Zhang, X., “An Investigation of Industry Impacts on the Institutionalization of Corporate Websites,” *The Data Base for Advances in Information*

*Systems*, Conditionally Accepted (Senior editor's reports can be provided upon request).

### **Refereed Journal under Review**

1. Lee, K., Joshi, K., McIvor, R. and Bae, M., "A Cross-Cultural Comparison of Determinants of Customer Satisfaction in the Context of Technology Mediated Service Encounters," Submitted to *Journal of Global Information Management*.
2. Lee, K., and Joshi, K., "Investigating the Dimensions of Distributive Fairness in the IS Context and Modeling their Impacts on User Information Satisfaction," Submitted to *Decision Sciences*.
3. Lee, K., Shaji, K., Mirchandani, D. "The Effects of Dispositional and Situational Factors and Consumers' Hierarchical Perceptions of a Technology Product on Actualized Innovativeness," Resubmitting.
4. Lee, K., and Mirchandani, D., "The Skill Sets for the Information Systems Workforce: Past, Present, and Future," Resubmitting.

### **Refereed Conference Proceedings**

1. Lee, K. and Joshi, K., "Development of an Integrated Model of Customer Satisfaction with Online Shopping," *SIGMIS Conference*, Claremont/Ponoma, California, 2006, pp.53-56.
2. Lee, K., Joshi, K., and McIvor, R., "Understanding Multicultural Differences in Online Consumer Satisfaction," *SIGMIS Conference*, St. Louis, Missouri, 2007, pp.209-212.
3. Lee, K., and Shaji, K., "Technology Adoption at the Consumer Level," *American Conference of Information Systems*, Keystone, Colorado, 2007.
4. Lee, K., Joshi, K. and Kim, Y., "Person-Job Fit as a Moderator of the Relationship between Emotional Intelligence and Job Performance," *SIGMIS Conference*, Charlottesville, Virginia, 2008, pp.70-75.
5. Lee, K., Joshi, K., Kim, Y. and Lee, J., "A Proposed Investigation of the IS Employee Job Context," *SIGMIS Conference*, Charlottesville, Virginia, 2008, pp. 151-156.
6. Lee, K., and Mirchandani, D., "Analyzing the Dynamics of Skill Sets for the U.S. Information Systems Workforce Using Latent Growth Curve Modeling," *SIGMIS Conference*, Limerick, Ireland, *Forthcoming*.
7. Lee, K., Yan, A. and Joshi, K. "Employing Latent Growth Curve Modeling for Incorporating a Time Dimension into the Technology Acceptance Model," Submitted to *American Conference of Information Systems*, 2009.

### **Book Chapters**

1. Lee, K. Joshi, K., and Bae, M. "Identification of Features Needed for Web-Based Systems Development," Khosrow-Pour, M. (Eds.). *Global, Social and Organizational Implications of Emerging Information Resources Management: Concepts and Applications*, *Forthcoming*.

## Working Papers

1. Lee, K. and Mano, H., "Narrative Review of Innovativeness and an Empirical Investigation of the Process of Innovativeness," Finalizing for Submission to *Journal of Marketing*.
2. Lee, K., Joshi, K., Kim, Y. and Lee, J., "Emotional Intelligence for High Tech Employees: Person-Job Fit as a Moderator of the Relationships between Emotional Intelligence and Performance in an Organization," Finalizing for Submission to *Journal of Management*.
3. Lee, K., "A Question to an Assumption  $E(\epsilon) = E(\delta) = 0$  in PLS," Preparing for Submission to a Conference.

## Research Interests

- Strategies of Small-Medium Sized Software Firms
- IS/IT Human Resource Management
- Users' Innovativeness/Adoption
- E-Commerce

## Teaching Interests

- Management of Telecommunications
- Strategies of Small-Medium Sized Software Firms
- Database and SQL
- E-Commerce
- Technology Management

## Courses Taught

- Management of Telecommunications (Fall 2007)      Teaching Evaluation (5.50/7.0)
- Management of Telecommunications (Spring 2008)      Teaching Evaluation (5.33/7.0)
- Management of Telecommunications (Spring 2009)

## Academic Activities

- Reviewer, *ACM Special Interest Group on Management Information Systems (SIGMIS)*, Claremont/Pomona, CA, 2006.
- Reviewer, *ACM Special Interest Group on Management Information Systems (SIGMIS)*, St. Louis, MO, 2007.
- Reviewer, *Americas Conference on Information Systems (AMCIS)*, Keystone, 2007.
- Reviewer, *ACM Special Interest Group on Management Information Systems (SIGMIS)*, Charlottesville, VA, 2008.
- Reviewer, *Americas Conference on Information Systems (AMCIS)*, Toronto, Canada, 2008.
- Reviewer, *ACM Special Interest Group on Management Information Systems (SIGMIS)*, Limerick, U.K. 2009.
- Reviewer, *European Conference on Information Systems (ECIS)*, Torino, Italy, 2009.

### Working Experiences

- Webmaster/Tech-Support of College of Business Administration at University of Missouri, St. Louis (Fall/2006 ~ Present)
- BSC Consulting Group in Seoul, Korea (June/2003 ~ Dec/2004)

### Research Grants

- \$5,000 Research Grant from Korean Academy of Customer Satisfaction Management.

### Academic Honor and Awards

- Best Thesis Award of the Year (2nd Place ), The Federation of Korea Industries, Seoul, Korea, October 2003
- Assistantship, College of Business, University of Missouri - St.Louis, 2006-2009
- Scholarship, College of Business, University of Missouri - St.Louis, 2005 – 2009
- Rotary Ambassadorial Scholarship, Rotary International Foundation, 2005 – 2007
- Rotary Club Scholarship, Rotary Club, Division of Incheon , Korea, March 2003
- Rotary Club Scholarship, Rotary Club, Division of Incheon , Korea, August 2003
- Full Scholarship, Graduate School of Business Administration, Inha University, Incheon, Korea, March 2003
- Full Scholarship, Graduate School of Business Administration, Inha University, Incheon, Korea, March 2002
- Full Scholarship, Graduate School of Business Administration, Inha University, Incheon, Korea, August 2002
- Rotary Club Scholarship, Rotary Club, Division of Incheon, Korea, March 2002
- Rotary Club Scholarship, Rotary Club, Division of Incheon, Korea , August 2002
- Full Scholarship, Department of Industrial Engineering, Inha University, Incheon, Korea, 2nd Semester 2001
- Full Scholarship, Department of Industrial Engineering, Inha University, Incheon, Korea, 1st Semester 1999
- Honor Student, Department of Industrial Engineering, Inha University, Incheon , Korea, 1st Semester 1998
- Honor Student, Department of Industrial Engineering, Inha University, Incheon , Korea, 2nd Semester 1998
- Honor Student, Department of Industrial Engineering, Inha University, Incheon , Korea, 2nd Semester 1997

## Non-Academic Honor and Awards

- Army Accommodation Medal(ARCOM), Department of the U.S Army, September, 2001

## References

Rajiv Sabherwal, Ph.D.  
 University of Missouri Curators Professor, and  
 Emery C. Turner Professor of Information Systems  
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