Clearing Browser Cookies

Internet Explorer

Go to the Tools by one of the following methods:

- Click on the tools icon ☰; or
- Click Tools on the menu bar; or
- Hold down the Alt key and press X.

Then click on Internet Options. In the "Browsing history" section click the Delete button.

Click the checkbox for "Cookies and web site data". Check or uncheck other items as desired. Then click the Delete button. When done, click the OK button.
Firefox

Click on menu button ⓖ️ → Library → History → Clear Recent History. If Details do not show, click the arrow next to Details. Check the Cookies check box. Check or uncheck other items as desired. Then click the Clear Now button.
Click on the menu icon and click Settings. Scroll to the bottom of the new tab and click the dropdown arrow next to Advanced. In the Privacy section, click the arrow next to Clear Browsing Data.

Then choose the appropriate time range and make sure the Cookies and other site data is checked.

Then click the CLEAR DATA button. Then close the Settings tab.