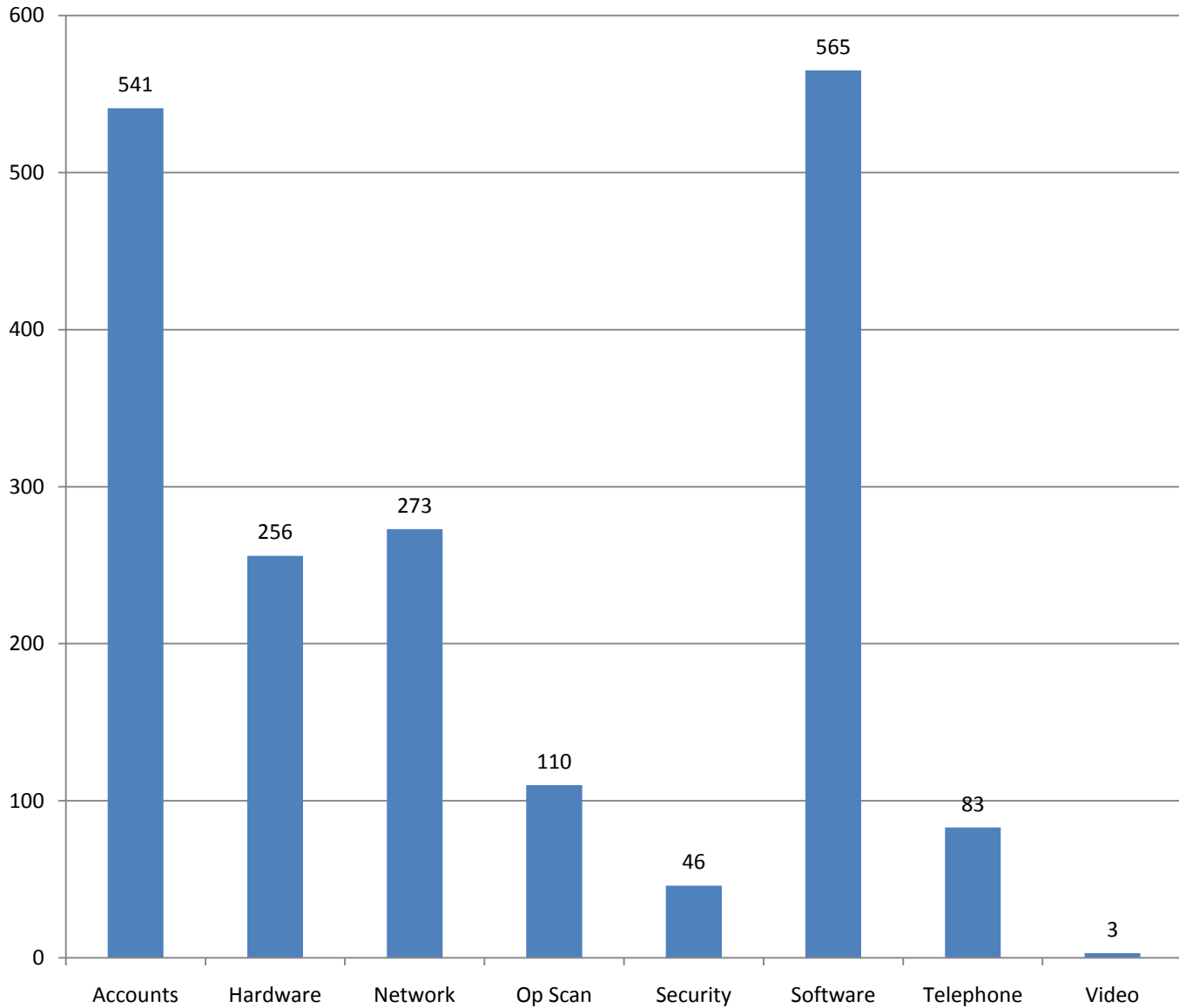
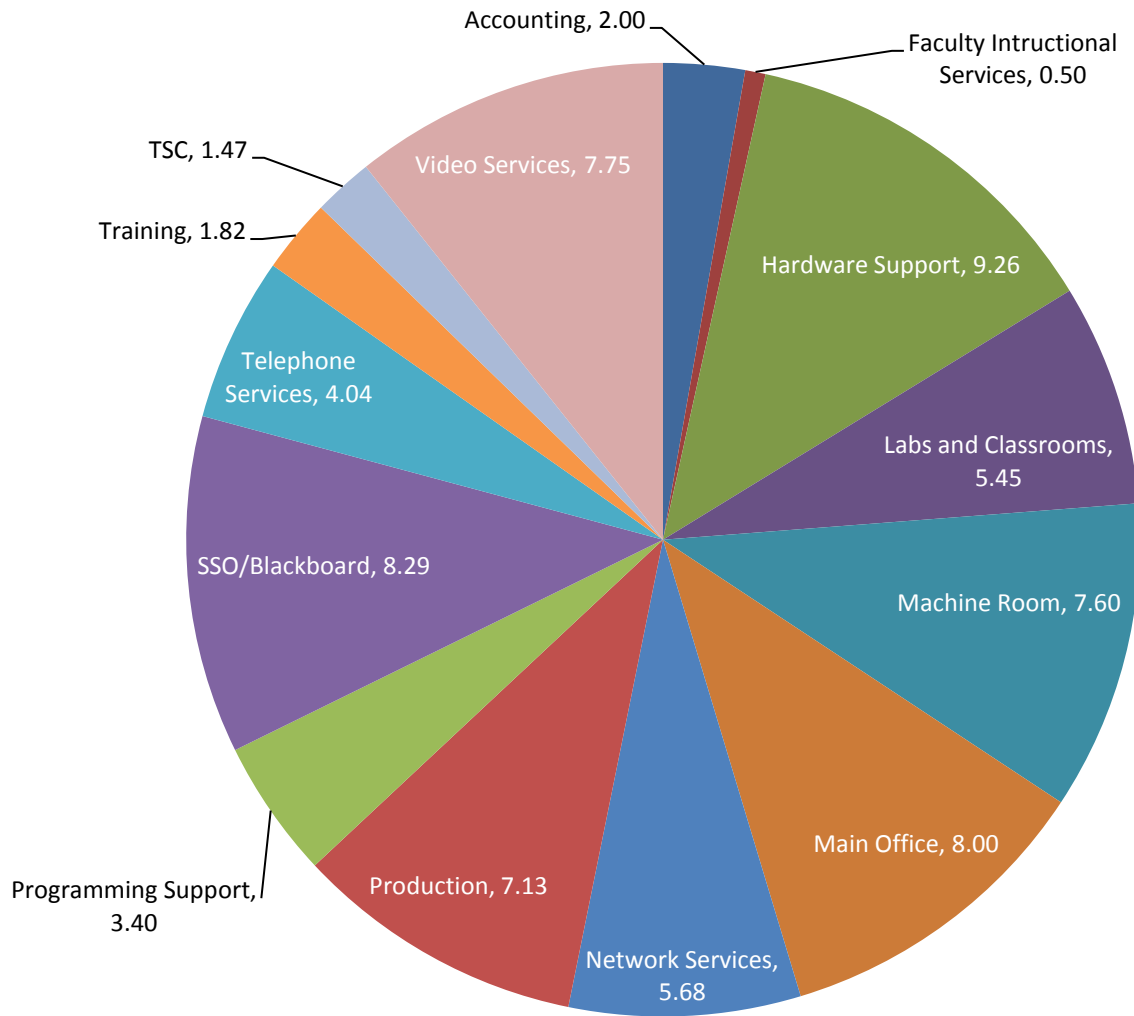


# Total Tickets by Category

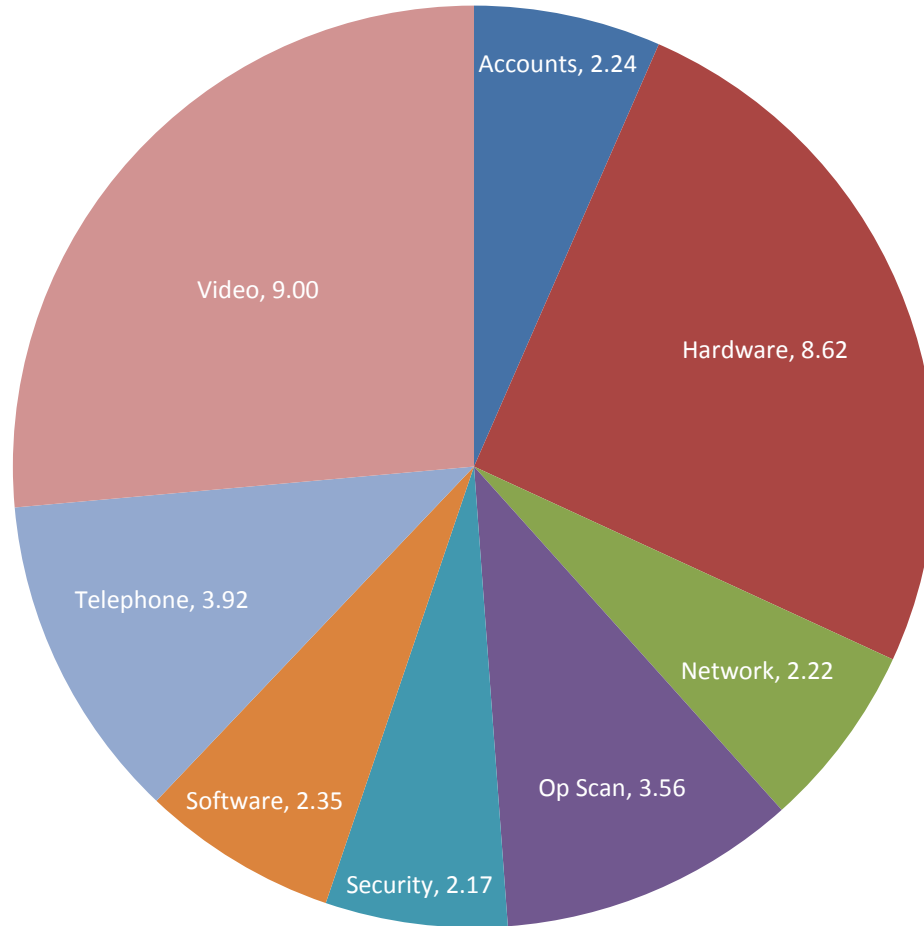
## October 2009



# Average Ticket Age by Group October 2009



# Average Ticket Age by Category October 2009



# Number of Techs Assigned to Each Ticket October 2009

