

To All Faculty, Staff and Students:

To prepare for UMSL's 2010 Spring Semester, Information Technology Services (ITS) regularly scheduled system maintenance window will run from **Sunday, December 27th** through **Wednesday, December 30th**. To minimize the impact to our customers, ITS staff will perform the maintenance starting **at 4:00 p.m.** each day.

Our system maintenance calendar as follows:

Sunday, Dec. 27th

Planned Activity: Maintenance work for Lafayette server.

Systems Affected: This will affect all Jinx, Admiral and homepages for www.umsl.edu.

Impact: There will be no access to WebPages on www.umsl.edu, or to faculty and staff home directories on Jinx and Admiral.

Outage time frame: **16 hours.** Starting at **4:00p.m.** and ending Monday at **8:00a.m.**

Monday, Dec. 28th

Planned Activity: Maintenance work and software patching for all Window and UNIX servers.

Systems Affected: **All Windows and UNIX servers.** This includes services such as: Oracle Web Apps, MyGateway, E-Mail, K Drive (My Documents), etc..

Impact: There will be brief, intermittent outages which will impact all faculty, staff and students access to servers.

Outage time frame: **6 hours.** Starting at **4:00p.m.** and ending at **10:00p.m.**

Tuesday, Dec. 29th

Planned Activity: Hardware upgrade for JINX server. (Tentative)

Systems Affected: JINX server.

Impact: There will be no access to the Jinx server/services including Jinx based email on Admiral.

Outage time frame: **6 hours.** Starting at **4:00p.m.** and ending at **10:00p.m.**

Wednesday, Dec. 30th

Planned Activity: Network Maintenance - Switch hardware updates, Network Firewall testing, Network IOS Upgrade, Network Redundancy testing.

Systems Affected: UMSL's Campus Network.

Impact: This will impact all faculty, staff and students trying to access campus servers, the network or internet from the UMSL Campus. Outages will be intermittent.

Outage time frame: **4 hours.** Starting at **4:00p.m.** and ending at **8:00p.m.**

If you have any questions or concerns please contact Ken Voss at 314-516-6987 or vossk@umsl.edu.

Outage information will be posted at <http://www.umsl.edu/technology/tsc/>.

We appreciate your understanding and patience with these activities as we are making every effort to minimize outages and make computing services available as soon as the work is completed. Our continuing goal is to deliver a more stable and efficient computing environment for you.

Thank you.