

To prepare for UMSL's 2012 spring semester, Information Technology Services (ITS) will be performing systems maintenance from **Wednesday, December 21st** through **Friday, December 30th**.

Our system maintenance calendar as follows:

Wednesday, December 21st

Planned Activity: 6:00am to 6:30am - Software patching on Oracle & Coldfusion servers, causing a 5-10 minute interruption of service for all web-based applications on apps.umsl.edu and fusion.umsl.edu, such as Campus Calendar, DARS, and the Faculty/Staff tabs in MyGateway.

Planned Activity: 7:00am to 11:00am - Campus network security software will be upgraded the morning of Wednesday, December 21st. Users on the wireless network with unregistered devices will not be able to connect during this time.

Planned Activity: 9:00am to 10:00am - Panopto, the campus lecture capture service, will be upgraded to the latest version. Users who currently have Panopto Recorder installed will be prompted to download the latest version the next time they open the application. Instructional Computing systems will also be updated over the break.

Thursday, December 22nd through Tuesday, December 27th

Planned Activity: 8:00am through Tuesday, December 27 at 5:00pm - Faculty & Staff Exchange accounts will be migrated to Exchange 2010. Individual users will be disrupted for up to two hours at some point throughout this time, but not for the entire six days. Additional information is available at <http://www.umsl.edu/technology/emailmigration>

Friday, December 23rd

Planned Activity: 3:30pm to 10:00pm - Software patching on all Windows, Linux & Solaris servers causing brief, intermittent outages impacting all faculty, staff and student access to servers. Services affected include: email, K drive (My Documents), department share drives (including Mac OS X access to these drives), UNIX files, SharePoint, www.umsl.edu (and fac/staff webpages), TritonApps, blogs, TritonConnect, and MediaWiki.

Tuesday, December 27th

Planned Activity: 8:00am to 5:00pm - Software patching on Linux servers. There should be no impact to users during this patching.

Wednesday, December 28th

Planned Activity: 8:00am to 12:00pm - Redundant links will be enabled on the network switches in Thomas Jefferson Library, Social Science Building, Express Scripts Hall, Lucas Hall, and Oak Hall on the morning of Wednesday, December 28th. No services should be affected by the enabling of the redundant links.

Thursday, December 29th

Planned Activity: 8:00am to 6:00pm - Software patching on Oracle & Coldfusion servers, causing a 5-10 minute interruption of service for all web-based applications on apps.umsl.edu and fusion.umsl.edu, such as Campus Calendar, DARS, and the Faculty/Staff tabs in MyGateway.

Planned Activity: 5:00pm through Friday, December 30 at 5:00am - Network maintenance on the primary campus router & firewall causing all network access, both on and off campus, to be unavailable during this time.

Friday, December 30th

Planned Activity: 10:00am to 12:00pm - The storage system will be changed on Jinx, causing brief, intermittent outages affecting Faculty & Staff UNIX file shares and webpages.

If you have any questions or concerns please contact Ken Voss at 314-516-6987 or vossk@umsl.edu.

Thank you.

Ken Voss