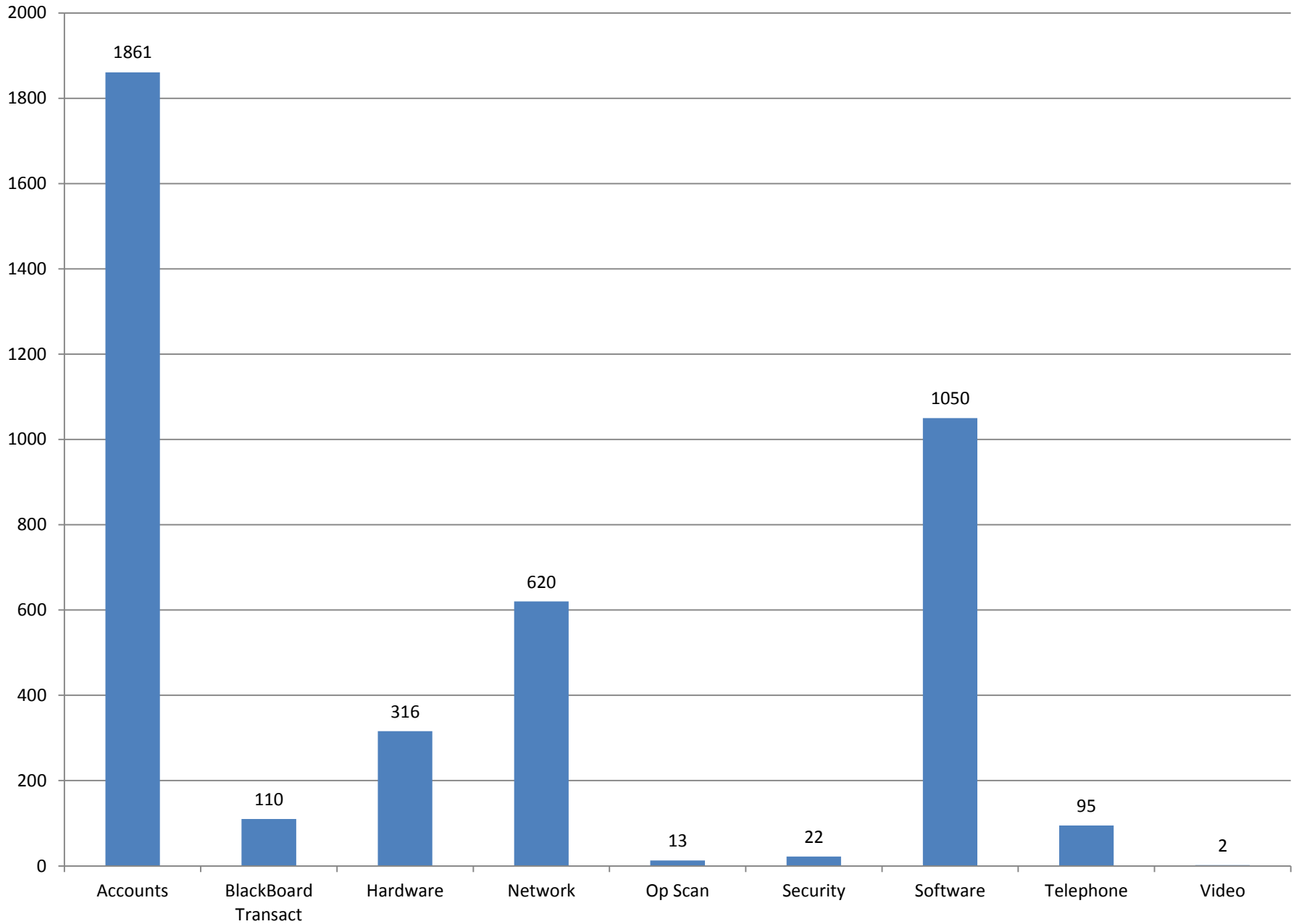
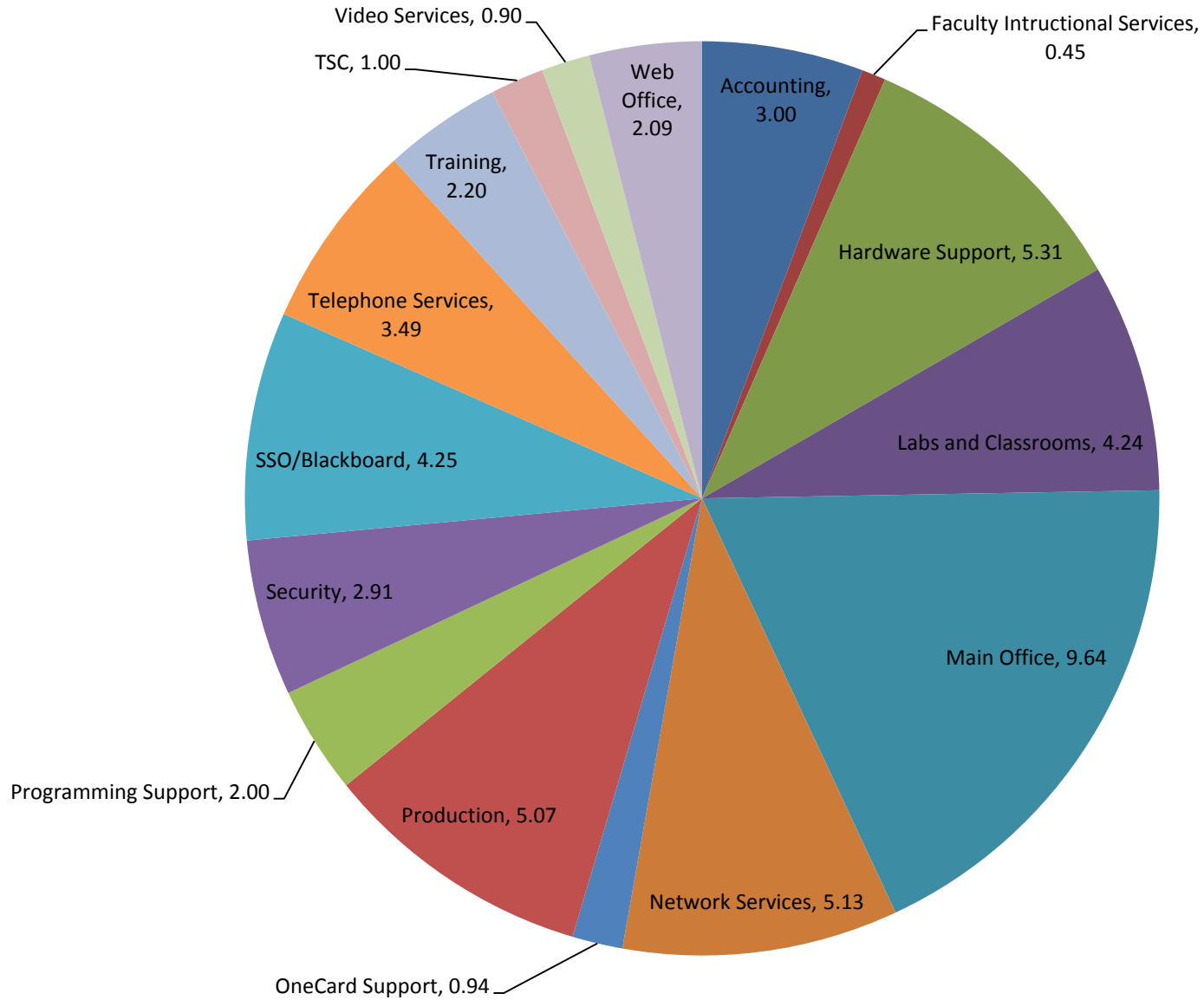


# Total Tickets by Category

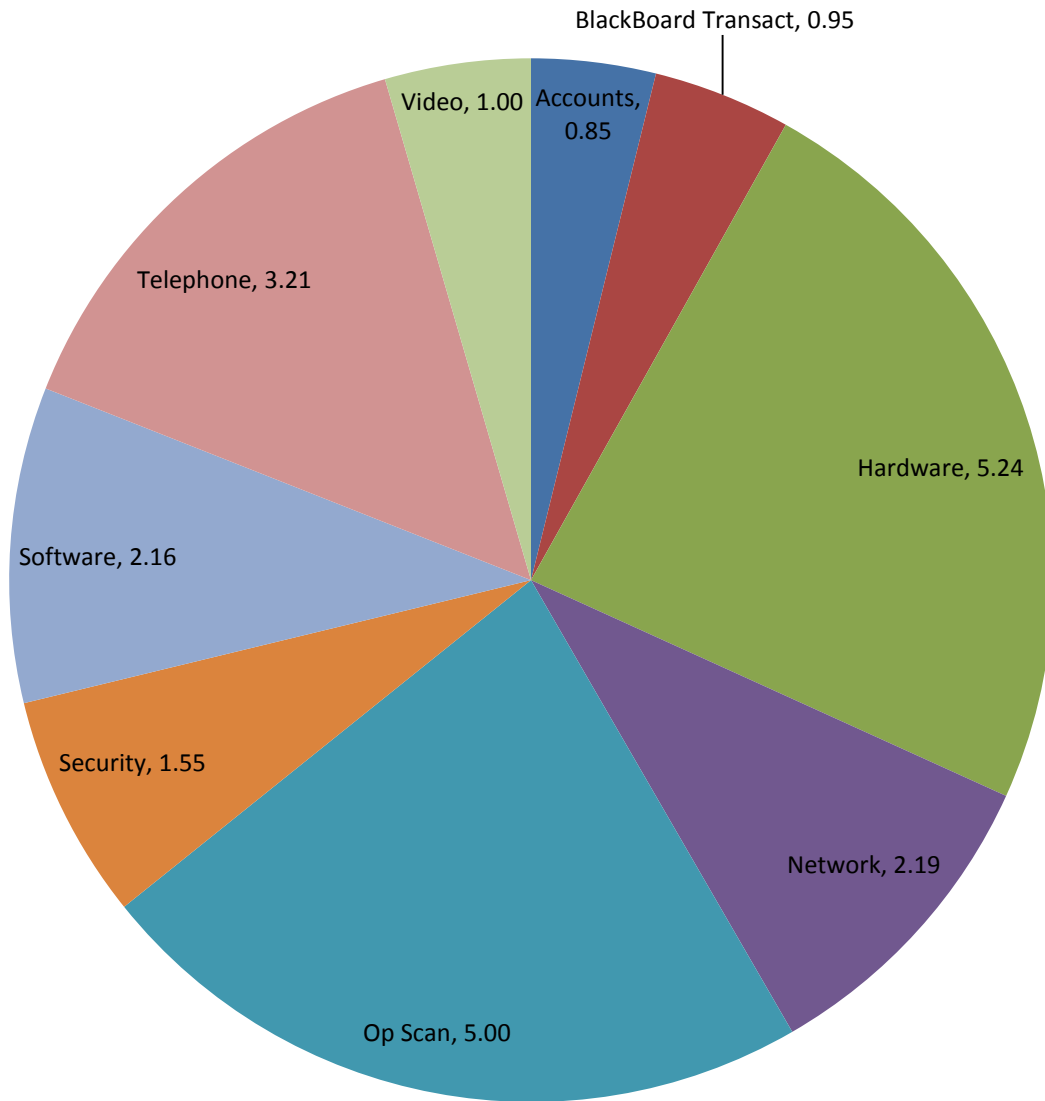
## August 2011



# Average Ticket Age by Group August 2011



# Average Ticket Age by Category August 2011



## Number of Techs Assigned to Each Ticket August 2011

