

VPN – AnyConnect Installation

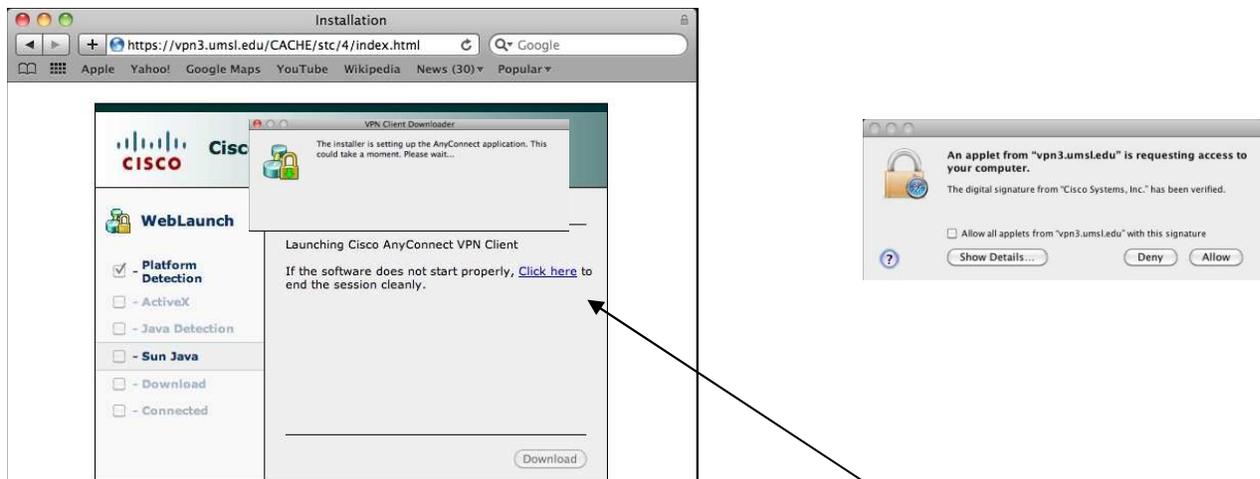
These instructions will install and connect the device to tritonvpn.umsl.edu

(The instructions were tested for Safari and Firefox *)

- The VPN client can only be installed from TritonNet (campus wireless network) or an off-campus system.
- Open an Internet Browser, go to <http://tritonvpn.umsl.edu> and login with your UMSL sso id and password. If you are in a public computer, choose **Dissolvable_Client** and it will uninstall after you logout of the computer, otherwise choose **Client_Installed_Locally**.



- Follow the instructions from the Cisco AnyConnect VPN Client.



- If the software does not install properly, you can still click on this link to install it manually.

- You are now connected to tritonvpn.



- When the installation is finished, the client will add an icon to the menu bar. The icon will have the following statuses: (the icon may disappear every time you reboot)

-  Idle: Right click on it to connect
-  Connected to tritonvpn.umsl.edu

- You are done. Next time you need to connect, go to the Doc and search for Cisco AnyConnect VPN Client, or re-install it if you chose the dissolvable option.



*Mac/Firefox Bug

For Mac users, (both PowerPC and Mac OSX) there is a known bug with the installation of the AnyConnect client. Once you install the AnyConnect client you will not be able to upgrade Firefox without receiving an error. The workaround options are:

1. Once you have installed your AnyConnect client go to your application folder and drag your Firefox icon to the trash can (This will not delete your bookmarks) and reinstall Firefox from Safari. Once this is done all future upgrades will work.
2. Uninstall AnyConnect. Upgrade Firefox. Go to tritonvpn.umsl.edu and install AnyConnect. You will have to do this each time there is an upgrade.