TEC Faculty Survey Results - Fall Semester 2005

Total Responses: 92

1. How frequently did this class meet in a Technology Enhanced Classroom?

   Total Responses: 91
   
   92.3% Every class period  
   5.5% Half of the class periods  
   2.2% Less than half of the class periods

2. How often did you use the ceiling mounted projection system?

   Total Responses: 91
   
   71.4% Every class period  
   17.6% At least half of the classes  
   7.7% Less than half  
   3.3% Not at all

3. Did you find the instructions for the ceiling-mounted LCD projector posted in the room helpful?

   Total Responses: 91
   
   58.2% Yes  
   5.5% No  
   36.3% Didn't refer to the instructions.
4. Which of the following best describes the software packages that were used during this course? Please select all that apply.

*Total Responses: 146*

- **77.7%** Word Processor, Presentation, or Spreadsheet Programs (i.e. Microsoft Office, etc...)
- **51.1%** Web Based Applications
- **7.6%** Statistical Programs (i.e. SPSS, etc.)
- **0.0%** Design Applications (i.e. Visual Studio, HotDog Professional etc.)
- **22.8%** Other

5. Did you use Blackboard (mygateway.umsl.edu) for this course?

*Total Responses: 91*

- **86.8%** Yes
- **13.2%** No

6. Did you use Centra for this course?

*Total Responses: 91*

- **0.0%** Yes
- **100.00%** No

7. If you did use Centra and would like to provide feedback, please use the space below:

I used Centra with another course and liked it.
8. How often were there a sufficient number of working markers for the dry erase boards?

*Total Responses: 86*

- **26.7%** Always
- **22.1%** Most of the time
- **1.2%** Sometimes
- **0.0%** Never
- **50.0%** My room did not have a dry erase board.

9. Did you use Samba, the personal drive mapping software, in this course?

*Total Responses: 90*

- **34.5%** Yes
- **41.1%** No
- **24.4%** No, Not familiar with Samba

10. Did you know that your K: drive is available when you log in to the TEC computer? (The K: drive is server space available to Faculty, which contains the My Documents directory.)

*Total Responses: 91*

- **80.2%** Yes
- **19.8%** No

11. Does this course require your students to use the student workstations in class?

*Total Responses: 91*

- **26.4%** Yes
- **22.0%** No
- **51.6%** Room only has an Instructor Station
12. If this course is taught in a room with student workstations, could it be taught without them?

_Total Responses: 89_

- **1.0%** Yes
- **28.1%** No
- **70.8%** Room doesn't have student stations

13. Could this course be taught in a traditional classroom without technology?

_Total Responses: 90_

- **27.8%** Yes
- **72.2%** No

14. How do you feel that your students learned in a technology enhanced classroom?

_Total Responses: 89_

- **91.0%** Better than a traditional classroom
- **9.0%** The same as a traditional classroom
- **0.0%** Worse than in a tradtional classroom

15. The Instructor Station operated properly:

_Total Responses: 89_

- **73.0%** All the time
- **25.8%** Most of the time
- **1.1%** Some of the time
- **0.0%** None of the time
16. If you did encounter problems with the instructor station, please describe them below.

**CCB107**
Keyboard extremely dirty - never cleaned. Work surface sometimes quite dirty.
Projector failed many times.

**SSB132 and SSB133**
The following problems were quickly corrected by TEC staff:
* Projection too light
* System would not go on

**SSB225 and SSB216**
Couldn't show videos imbedded in PowerPoint because Windows Media Viewer was no longer the default. Had to hyperlink the videos and show them outside PowerPoint.

**SSB202**
Can't get audio clips on the web to be audible.

**SSB 206 and SSB 224**
Cable on floor was too short and I had to be careful not to trip over the cable and disconnect.

**SSB207**
MyGateway wasn't working once. Fortunately I had backup on Samba.

**SSB216 and SSB336**
Projector bulb burned out the projector did not turn on twice the TV mode was left on and I didn't know how to change it.
SSB224 and SSB225
I use my notebook computer. Switches on wall are not overly responsive to change from the computer in class to my notebook. Also have been problems with the resolution, and the resolution settings, on the projector. Suggest projectors need to be upgraded to higher resolution. Also, University should provide 25 foot cables for connection so you do not trip over the cable all the time.

SSB335
Once I could not get the DVD player to play right and the supervisor came and helped me play it

SSB335 and SSB336
It needed completely reset by the TEC staff once to get it to work.

SSB336
Dim bulb in the projector; weak batteries in the remote control.

UC63
MyGateway wasn't working once. Fortunately I had backup on Samba.

UC64
Problems with the sound when showing movies in class.

CH300
The projection system didn't work (one time only).
CH309 and CH311
The VCR/CD ROM sound system in Clark 311 (I hope I'm not confusing it with 309 where I also teach and a problem does not exist) is terrible, with a single center mounted speaker on the ceiling with awful sound quality. It needs to be enhanced to be of any use.

CH311
I was unable to find the device name so that I could use my own USB flash drive with the instructor's station.

CH411
Speaker placement was poor (attached to wall which connects to room on other side of wall) and vibrations from sound became a concern to classroom on other side of wall. (Poor speakers and deplorable acoustic environment didn't help either).

R120
Chris Scheetz and I reinforced our friendship via emails this semester. There were repeated problems concerning the projector. These apparently were fixed by software changes.

R121
During one class period, the computer-projector system did not work at all. As a result, I moved the class to the room next door. The tech people were able to solve the problem by the end of the period.

BH101
Data projector flickered and was a distraction to students.

Stadler104
The serial cable I used for my laptop was faulty and replaced.
**Marrilac G108**

Had to reboot overhead projectors, called for assistance.

**South Campus Classroom Building and South Campus Computing Building**

One problem—beginning of the semester, the server went down in the COE, could not access course materials.

**SSC201**

The remote control did not always work.

**Seton Room**

The wall panel does not always seem to work to allow the computer screen to be projected onto the screen.

**Unspecific Location**

Audio problems.

17. Did you use the computer’s DVD player?

   Total Responses: 90
   
   37.8% Yes
   
   62.2% No

18. How often do you make use of the VCR?

   Total Responses: 89
   
   7.9% Frequently
   
   29.2% Sometimes
   
   16.9% Rarely
   
   46.0% Never
19. If you do make use of the VCR, could your materials be found on DVD?

Total Responses: 84

- **21.4%** Yes
- **35.7%** No
- **42.9%** Did not use the VCR

20. Please rate your satisfaction with the timeliness with which reported problems were addressed.

Total Responses: 91

- **47.3%** Very Satisfied
- **15.4%** Satisfied
- **1.1%** Dissatisfied
- **0.0%** Very Dissatisfied
- **36.2%** Reported no problems.

21. How would you rate the overall classroom support provided by the TEC staff?

Total Responses: 83

- **83.1%** Very good
- **16.9%** Good
- **0.0%** Bad
- **0.0%** Poor

22. Is this your first semester teaching in an TEC?

Total Responses: 91

- **12.1%** Yes
- **87.9%** No
23. Did you attend the classroom training that was offered at the beginning of the semester?

   Total Responses: 89
   18.0% Yes
   74.2% No
   7.8% Wasn't aware of any training

24. Did you take advantage of the online request form for Technology Enhanced Classrooms or Audio Visual equipment?

   Total Responses: 90
   16.7% Yes
   74.4% No
   8.9% No, I didn't know an online request form was available.

25. If you taught in a classroom with student computer stations, did you utilize the LAN School workstation control system, on the windows systems, or Apple Remote Desktop, on the Macintosh OSX systems?

   Total Responses: 88
   10.2% Yes
   21.6% No
   68.2% I taught in room without student computer stations.

26. If you taught in a room with a Mimio Interactive Whiteboard (CCB 104, SSB 134), how often did you make use of it?

   Total Responses: 88
   0.0% Always
   0.0% Most of the time
   1.1% Sometimes
   1.1% Rarely
   6.8% Never
   91.0% My room did not have a Mimio Interactive Whiteboard
27. How do you connect to the internet from home?

Total Responses: 91

42.9% DSL
25.2% Cable
19.8% Dial up - UMSL
4.4% Dial up - Other Provider
1.1% Other
6.6% Not applicable

28. Were you aware that Norton Anti-Virus software is available free for download to all UMSL student/faculty/staff at the following web address? http://umsl.edu/norton

Total Responses: 90

61.1% Yes
38.9% No

29. Very few computer manufactures provide floppy drives as a standard drive. Instructional computing allows access to other saving methods. What is your current method of saving your documents when using the IC computers on campus, (check all that apply):

Total Responses: 202

34.7% CD/DVD Rewriteable
62.0% USB Flash Memory Drive
56.5% K: drive (steamboat.umsl.edu)
7.6% J: drive (admiral via samba)
12.0% Floppy
4.3% Zip
42.3% Email Attachment
30. How would you rate your overall experience using the Technology Enhanced Classrooms?

*Total Responses: 90*

- **81.1%** Very good
- **17.8%** Good
- **1.1%** Bad
- **0.0%** Poor

31. Comments/Suggestions (Please list):

**CCB003**
The only problems I had were server related. I had a server go down while I was administering a midterm exam. I ended up giving full credit to all the students. I would suggest that an email message be sent out to instructors if there is a server problem before they ask their students to use the server services.

**CCB005 and CCB106**
I recommended Samba to the students, but I am not sure how many used it to store their files. I would prefer technology enhanced classrooms for all my courses, though for some, I believe them to be a decided advantage.

**CCB104**
I continue to find the technology staff - Jennifer, Chris and their staffs - incredibly supportive, responsive, well-informed, and helpful. I want to learn more about the technology opportunities here at the University. What I've learned already has tremendously enhanced my teaching effectiveness.

**CCB106**
Try to make it easier to access ports for USB flash drives on Student (and faculty) workstations in CCB 106.
**CCB107**
Better cleaning of instructor workstation keyboard, instructor workstation work area, blackboards.
Wish there was a way to save my preferences on instructor workstation. The use of login is useless if we cannot associate any space with the account.

**SSB131**
Thank you!!

**SSB132**
There are no instructions posted in this classroom.

**SSB132 and SSB133**
Thanks loads for all that you do!!

**SSB134**
SSB 134 is often too hot. I don't know if anything can be done to modify the air handling system or not. When the AC or heat blower IS on, it is loud, which inhibits class discussion. When it is off, we bake, because 30 monitors putout a lot more heat that 30 laptops did. Otherwise, the room and the new equipment work very well. I would have used the mimeo board more, but missed an opportunity to get acquainted with the product gradually at the beginning of the semester, and finally gave up. We had two instances of printing problems which were addressed promptly. The last time was related to the port changes that took place during fall break...someone forgot to reconnect our printer to our computers, as I understand. It was taken care of and we worked around the inconvenience for one day. But you might pass that on to the folks who do that stuff in the future, to make sure that everybody is back on line again.
SSB204
I think we should have more rooms like this. Support was great!

SSB206
Sound (instructor's voice as well as media audio) tended to echo in the room because the room had no sound absorbing material such as carpet on the floor or panels on the walls.

SSB215
Good survey form. I have a few things to brush up on.

SSB216 and SSB225
This is my 40th year of teaching (6th at UMSL) and the technology in the classroom has fired my enthusiasm for teaching to new heights. I plan to keep expanding my use of technology in the classroom. The support has been better than very good -- it has been fantastic. Thank you for helping me teach more effectively than I ever did before.

SSB224
I will be using the technology more now that I have learned PowerPoint!

SSB224 and SSB225
Use my notebook computer and connect to projector using port on wall. Projectors need to have higher resolution. Also, switches on wall do not work easily and are not always responsive at first to switching the projector from the computer in the room to the notebook computer.
SSB332
I know that work is being done to expand the number of TEC, but please continue to increase the number of TEC. I fear every semester that I will not be able to utilize this tremendous resource.

SSB335
Fantastic! I only had one problem and it was me and the staff came right away.

SSB335 and SSB336
The only reason it was bad was because the computerized overhead projector is too dim in SSB 335 (It was fine in SSB 336). I reported the problem but nothing could be done to fix it. I don't want to turn the lights off so the students can see the projection better because the energy level of the students declines significantly both when the lights are off and after the lights are turned back on.

CH200
Everything this semester was great!

CH311
Only the USB flash drive issue.

CH317
Math 1030 meets in CH 317 for instructional purposes only...then we go to the MTLC for our computing needs.
**CH411**
I marked "good" because average wasn't a choice. I was glad to have the room/equipment available and found it useful but because of poor acoustics, poor speaker placement and terrible speakers, I didn't use the equipment as much as I would have liked. I suggest ceiling speakers (so the room next door won't be disrupted) Some acoustic baffling within the room for better sound performance, and investment in a better speaker system.

**UC63 and SSB207**
IT has a great staff and they get better every year.

**UC64**
When I called to report a problem with my classroom - I got a voicemail recording

**R120**
Next semester I have to tech in B445. As I understand it, the screen in there is undersized for the size of the classroom, and room darkening in order to see subtle differences in figures are problematic (refers to window shades and brightness of room lights, even with some lights off. Such issues should be addressed as we continue to use these rooms.

**BH443**
More Technology Enhanced Classrooms.
A laser pointer will be very helpful.
Stadler104
I was very disappointed that the IR clicker receivers were removed over the summer without telling me. IT offered no reasonable solution to this for me or my students.

SSC101 and SCC110
If question 31 had an excellent as a response, I would have checked it. Having a machine with internet capability in the classroom has become an integral part of my teaching. My courses would not be the same without this access. Please continue to expand these classrooms.

SCC103
Because of the financial crunch the university is facing, classes are larger. I need about 3 more student stations.

SCC111
Having the computer station makes life a lot easier. I don't have to carry around a lot of overheads or find old files. Students can access materials at any time.

SCC210
Excellent opportunity for our UMSL students! They are school administrators and need to develop skills in the use of instructional technology, presentations, use of Web, etc. This beginning course introduces them to MyGateway for the rest of the program.

Seton Room
I am delighted that more rooms on campus have capacity. I use Gateway and web info frequently in classes now.
Unspecified Location

The staff were very helpful and friendly. I think this is a great way to teach!
I want an ENIAC computer!!!!
Love the technology! And the staff.
Excellent!!!

End of Survey