The Health Services staff is committed to providing efficient and effective services to as many UMSL students as possible. Because demand for health services is typically high, we ask that you only schedule appointments that you are confident you will keep. If you need to cancel an appointment, we request that you do so at least 24 hours in advance.

Beginning October 12, 2015, University Health Wellness and Counseling Services will charge a fee of $10 to your student account for clients who no-show for appointments or who cancel less than 24 hours in advance. If you must cancel your appointment less than 24 hours beforehand, due to serious emergency, you may talk to your nurse practitioner about waiving the fee. Academic demands should be planned for and are not considered an emergency. Please plan ahead and cancel at least 24 hours in advance to avoid the fee.

Thank you for helping us to serve everyone better!

_I have read and understand the above explanation of Health Services policy:_

Name (signed) _________________________________ Date ____________

Please Print Name ________________________________