

Welcome to UMSL!



UM-St. Louis Cashiers' Office



Today's Topics

- ◆ **My View**
- ◆ **FERPA**
- ◆ **Payment Information**
- ◆ **Reassessment of Fees**
- ◆ **Refunds**
- ◆ **Parking**
- ◆ **Office Hours**
- ◆ **Cashier's Office Communications**



MyView

- ◆ New Student System
 - View Their Student Account Balance
 - View and Print Billing Statements
 - Make Payments
 - Manage Direct Deposit Information
 - Maintain Authorized User Information

**Billing Statements are ONLY
Online**



FERPA

- ◆ Family Educational Rights and Privacy Act
- ◆ Federal Law that Prevents Release of Information to Anyone Other than the Student
- ◆ Student Can Set Up Authorized User
- ◆ Student must Sign FERPA Release



Payment Information

- ◆ Student Account
- ◆ First Payment Due Date
- ◆ Minimum Payment Option
- ◆ Avoiding Cancellation for Non-Payment
- ◆ Finance Charges/Late Payment Fees
- ◆ Service Indicators
- ◆ Delinquent Accounts



Payment Information

Minimum Payment Option Payment Schedule

Fall 2008

Payment Due Date	Minimum Payment Due
August 1, 2008	25% of account balance (optional)
September 1, 2008	33.3% of account balance
October 1, 2008	50% of account balance
November 1, 2008	Full remaining balance

- Payments are due on the 1st of every month.
- August 1st (optional date)-Finance charges and Late Payment Fees will accrue, but courses will not be canceled



Payment Information

Method of Payment

- ◆ Mail payment to address indicated on the monthly billing statement
- ◆ Pay in person at the Cashiers Office:
 - Cash - Check - Pin Based Debit Card - Money Order
- ◆ The preferred method is to pay online using your current checking account information, MasterCard or Discover (2.75% service charge for credit card payments)



Payment Information

Online Payments

◆ Online Payments by Student

- Through MyView
 - Able to see current activity
 - <http://myview.ums.edu>

◆ Online Payments by Parents

- Through eBill QuikPAY
 - Student must create Authorized User
 - Unable to see Current Activity
 - <http://ebill.ums.edu>



Payment Information

Financial Aid

- ◆ Pending Aid
- ◆ Financial Aid Only Pays in the Current Term
 - Future aid cannot pay current bill.
- ◆ Minimum Payment
 - Financial Aid does not constitute a payment



Payment Information

Third Party Payments

- ◆ Payment from Third Party that the University Bills Directly
- ◆ Vouchers
- ◆ Minimum Payments
 - A voucher does not constitute a payment



Refunds

- ◆ Processed When There is a Credit on the Student Account
- ◆ Processed as Direct Deposit or Check
 - Direct Deposit takes 3-5 business days
 - Check takes 7-10 business days
- ◆ Parent Plus refund
 - Check addressed to the Parent
- ◆ Update Direct Deposit Information on MyView

Charges Applied After Refund Are the Student's Responsibility*

***This is a common occurrence with bookstore charges.**



Reassessment of Fees for Dropped Course/Withdraw

- ◆ Fees that Reassess
- ◆ Period for 100% Reassessment
- ◆ Reassessment schedule is in Guide to Paying Fees
- ◆ Appeal of Fees



Parking

- ◆ Parking Permits
 - \$18 per credit hour-maximum of 16 credit hours
 - Obtain permits in the Cashier's Office and Parking & Transportation
 - Replacement Permits
 - New Permit Required Each Semester
- ◆ Daily Parking Passes
- ◆ Parking tickets
- ◆ Metro Link

Anyone that will be driving a car onto the UMSL campus will need a permit



Cashiers Office Hours

Office Hours

Monday-Tuesday 8:00 AM – 7:00 PM

Wednesday-Friday 8:00 AM – 5:00 PM

Special Office hours will be posted as you enter the Cashier's Office and also on the web.



Cashier's Office Communications

All official correspondences from the Cashier's Office are sent via your UMSL student e-mail account.

- ◆ **Including**
 - **Billing Reminders**
 - **Cancellation Warnings**
 - **General Announcements/Reminders**



Summary

- ◆ Online Bills Only
- ◆ MyView (Sign up Authorized Users)
- ◆ FERPA (Separate Cashier's Release)
- ◆ Payments are always due on the 1st
- ◆ 1st Payment Due Date is the most important to prevent cancellation
- ◆ Online Payments are preferred
- ◆ Parking
- ◆ Please Contact Us With Questions
- ◆ Communication with our office is key. We are here to help, but we have to know that you need it before we can.