

University of Missouri-St. Louis Compact for Excellence in Student Success

Striving for excellence in academic quality and diversity, learning experiences, flexible paths to learning and degree completion, professional development, retention and graduation rates, career outcomes, affordability, debt at graduation and loan default rates.

Objective (Outcome)	Primary Sub-goal supported	Metric
Increase flexible pathways for degree completion through additional course offerings online, evenings and weekends, as well as 4-, 6- and 8-week course schedules.	<i>Flexible paths to learning</i>	Establish the NOW (Night, Online, Weekend) office.
Expand recruitment activities to capture additional underrepresented students	<i>Diversity</i>	Increase the percentage of underrepresented minorities (African-American, Hispanic, and Native Americans) enrolled to 26% as well as increase other underrepresented minorities including gender, language use, geography, special needs, etc.
Increase the first to second year and overall fall to fall retention rates through collaborative and strategically focused efforts.	<i>Retention</i>	Increase first to second year retention rate to 80% and overall fall to fall retention rate to 78% by Fall 2020.
Increase, enhance and align tutoring services campus wide to meet student demand using current students as well as UMSL alumni.	<i>Retention</i>	Assessment of the tutoring program will be through the following means: Agency Records (i.e. total hours tutored, semester grade, student contact information, year in school, course load, cumulative GPA, extraneous variables, etc.). Tutor Mid-Semester Survey Tutor End-of-Semester Survey Tutee Mid-Semester Survey Tutee End-of-Semester Survey Tutee Focus Groups Tutor Observations
Expand summer and extended orientation offerings specifically targeted at transfer students.	<i>Retention</i>	Increase participation of transfer students in Weeks of Welcome activities and participation in first 4-6 week survey.

<p>Strengthen collaborative efforts among all student service advisors with all advisors using available electronic resources (ie. Starfish, etc.)</p>	<p><i>Professional Development</i></p>	<p>100% of student service advisors will use all available electronic resources to assist students.</p>
<p>All student employment experiences at UMSL assess and develop competencies that contribute to career readiness and prepare students for a successful transition into the workplace, leaving them with a favorable perception of UMSL as a potential employer.</p>	<p><i>Learning Experiences</i></p>	<p>Supervisor and student ratings of proficiency/development by competency. Results of post hire survey of student employer/supervisor. UMSL employment rate of UMSL graduates.</p>
<p>Explore and increase utilization of Open Source textbooks</p>	<p><i>Debt at Graduation</i></p>	<p>Exploration completed by fall 2019 with plan to implement increased OST usage.</p>

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