Here is your MEDEX Identification Card

In an ongoing commitment to your personal safety, The Curators of The University of Missouri has partnered with MEDEX, a leading provider of international travel assistance services. MEDEX provides 24-hour security-related assistance services to you while traveling 100 miles or more away from home or outside of your home country. Please note this IS NOT medical insurance.

MEDEX Services Available

- **Real Time Security Intelligence** – This state-of-the-art technological platform allows MEDEX to deliver real-time alerts for any incidents that require emergency action and those that may impact life or travel. Alerts are delivered through a variety of communication means including any text-enabled device.
- **Security Evacuation Services** – In the event of an emergency security situation, MEDEX will make all possible efforts to arrange for and will pay for your evacuation. If evacuation becomes impractical due to hostile or dangerous conditions, MEDEX will maintain contact with you and provide advice until evacuation becomes viable or the emergency security situation has passed.
- **Political Evacuation Services** – In the event the officials of your home country issue a written recommendation that you should leave your host country for non-medical reasons, or if you are expelled or declared "persona non grata" on the written authority of your host country, MEDEX will make all possible effort to arrange for and will pay for your evacuation from an international airport or other safe departure point.
- **Transportation After Security of Political Evacuation** – Following a security or political evacuation and when safety allows, MEDEX will coordinate and pay for one-way economy airfare to return you to either your home or host country.
- **The MEDEX Member Center** allows you to have complete management of your MEDEX program, including printing MEDEX ID cards, opening a case online, and reading the details of your MEDEX program coverage. In addition to MEDEX program information, the Member Center gives you access to:
    - MEDEX 360^{om} Global Medical Monitor - complete international health information
    - MEDEX 360^{otr} Travel Registry - travel and medical record storage
    - World Watch® - detailed international security information.

How to use your MEDEX SECURE benefit:

Always carry the MEDEX ID card with you while traveling. If you have a security travel problem, call MEDEX by using the phone numbers listed on the back of your ID card. Call the toll-free number for the country where you are traveling. If you are in a country not listed, call the Baltimore, Maryland, Emergency Response Center *collect* (1-410-453-6330). A coordinator will ask your name, your University name, MEDEX ID number (**330321**) and a description of the situation. A multilingual coordinator will immediately render whatever assistance is necessary and will monitor your case until the situation is resolved.

Register Online

To get the most out of your MEDEX benefit, you are encouraged to register online with the Member Center. While registration is not required to use the emergency assistance services, you will be able to take advantage of a wide array of additional traveler assistance services that MEDEX has to offer. Examples include obtaining pre-travel reports, safety and health information, and real-time medical and security intelligence.

1) Visit www.medexassist.com.
2) Select "MEDEX Groups" from the MEDEX homepage.
3) Under "Member Center Log-In" select "Create an Account."
4) Enter The Curators of The University of Missouri's MEDEX ID Number (330321).
5) Enter in your personal account information to designate yourself a unique username and password, and then accept the User Agreement.
6) After completing this process, you will receive an automated email containing the final "activation link" for your new member center account. To fully activate your account, click on this link.

STUDENTS

Detach and carry with you at all times.

PREPARE FOR THE **UNEXPECTED**

TRAVEL SECURITY SERVICES ONLY

MEDEX ID: 330321

Client Name: The Curators of The University of Missouri

Valid Dates: 8/1/10-7/31/11

Notice to Physicians/Hospitals: Call MEDEX immediately for benefits verification and procedures. Call 24 hours a day (multilingual). If you do not have access to a phone, email for assistance: operations@medexassist.com. www.medexassist.com

MEDEX

MEDEX EMERGENCY RESPONSE CENTER:
United States, Baltimore, MD 1-410-453-6330

TOLL FREE ACCESS - The numbers below must be dialed from within the country.

If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center COLLECT.

Australia and Tasmania:	1-800-127-907
Austria:	0-800-29-5810
Belgium:	0800-1-7759
Brazil:	0800-891-2734
China (northern regions):	108888*800-527-0218
China (southern regions) :	10811*800-527-0218
Dominican Republic:	1-888-567-0977
Egypt(inside Cairo) :	2-510-0200*877-569-4151
Egypt(outside Cairo):	022-510-0200*877-569-4151
Finland:	0800-114402
France and Monaco:	0800-90-8505
Germany:	0800-1-811401
Greece:	00-800-4412-8821
Hong Kong:	800-96-4421
Indonesia:	001-803-1471-0621
Israel:	1-800-941-0172
Italy, Vatican City and San Marino:	800-877-204
Japan:	00531-11-4065
Mexico:	001-800-101-0061
Netherlands:	0800-022-8662
NewZealand:	0800-44-4053
Philippines:	1-800-1-111-0503
Portugal:	0800-84-4266
Republic of Ireland (Eire):	1-800-409-529
Republic of South Africa:	0800-9-92379
Singapore:	800-1100-452
South Korea:	00798-1-1-004-7101
Spain and Majorca:	900-98-4467
Switzerland and Liechtenstein:	0800-55-6029
Thailand:	001-800-11-471-0661
Turkey:	00-800-4491-4834
U.K., N. Ireland, Isle of Jersey, the Channel Isles and Isle of Man:	0800-252-074
US, Canada, Puerto Rico, US Virgin Islands, Bermuda:	1-800-527-0218

* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.

Program intended for study abroad participants covered under the medical insurance program sponsored by The Curators of The University of Missouri or comparable program.