



Integrated medical and security services that protect you and your travelers

NATURAL DISASTER SERVICE AMENDMENT

When included as a part of your MEDEX Security Service assistance program, this amendment changes certain terms and conditions of the MEDEX program description. Changed terms and conditions are listed below. All other conditions will remain in effect as indicated in Your original MEDEX Global Solutions program description.

NATURAL DISASTER EVACUATION SERVICES

Natural Disaster Evacuation: In the event of a Natural Disaster, We will, on a best-effort basis, arrange and pay for Your evacuation from a safe departure point We designate to a safe haven of Our selection. We will pay for Your evacuation up to and including seven (7) days from the date an evacuation alert is issued by MEDEX. If evacuation becomes impractical due to hostile or dangerous conditions, We will maintain contact with and advise You until evacuation becomes viable or the Natural Disaster has passed.

Transportation to Departure Point: As part of a Natural Disaster Evacuation, We will arrange and pay for ground transportation to the designated international airport or other safe departure point. We will also arrange and pay for the cost of services to protect Your safety while assembled or during evacuation if required and as determined by MEDEX.

Transportation After Natural Disaster Evacuation: Following a Natural Disaster Evacuation and when safety allows, We will coordinate and pay for one-way economy airfare to return You to either Your Host Country or Your Home Country.

PROGRAM DEFINITIONS

“Natural Disaster” means an unforeseen event occurring directly from natural cause, including but not limited to, earthquake, flood, storm (wind, rain, snow, sleet, hail, lightning, dust or sand), tsunami, volcanic eruption, wildfire or other similar event that results in such severe and widespread damage that an evacuation alert is issued by MEDEX.

In no event, shall a Natural Disaster be deemed to apply to a marine vessel, ship or watercraft of any kind.

CONDITIONS & LIMITATIONS

Our obligation to pay for Your Natural Disaster Evacuation will be limited to a maximum of \$100,000 USD per person per Natural Disaster. Eligible expenses shall include Transportation to Departure Point to a maximum of \$1,500 USD per person per Natural Disaster Evacuation and, if required, costs to protect Your safety while assembled or during evacuation. Food, lodging and incidental expenses at the safe haven are not included.

We are not responsible for the availability, timing, quality, results of, or failure to provide any medical, security, legal or other care or service caused by conditions beyond Our control. This includes Your failure to obtain care or service or where the rendering of such care or service, including paid Natural Disaster Evacuations from Cuba, Iran, and North Korea, is prohibited by U.S. law, local laws, or regulatory agencies.

We shall not be responsible for any costs or expenses arising from:

- a) Travel arrangements that were neither coordinated nor approved by Us in advance.
- b) Natural Disaster Evacuations when the Natural Disaster or the event directly giving rise to it precedes Your arrival.