

Here is your MEDEX Global Solutions ID Card

In an ongoing commitment to your personal safety, The Curators of The University of Missouri has partnered with MEDEX, a leading provider of international travel assistance services. MEDEX provides 24-hour travel, medical and security-related assistance services to you while traveling more than 100 miles away from home or outside of your home country. Please note this IS NOT medical insurance.

MEDEX Services Available

- **Real Time Security Intelligence** – This state-of-the-art technological platform allows MEDEX to deliver real-time alerts for any incidents that require emergency action and those that may impact life or travel. Alerts are delivered through a variety of communication means including any text-enabled device.
- **Security Evacuation Services** – In the event of an emergency security situation, MEDEX will make all possible efforts to arrange for and will pay for your evacuation. If evacuation becomes impractical due to hostile or dangerous conditions, MEDEX will maintain contact with you and provide advice until evacuation becomes viable or the emergency security situation has passed.
- **Political Evacuation Services** – In the event the officials of your home country issue a written recommendation that you should leave your host country for non-medical reasons, or if you are expelled or declared “persona non grata” on the written authority of your host country, MEDEX will make all possible effort to arrange for and will pay for your evacuation from an international airport or other safe departure point.
- **Natural Disaster Services** - In the event of a natural Disaster, MEDEX will make all possible efforts to arrange for and will pay for your evacuation. If evacuation becomes impractical due to hostile or dangerous conditions, MEDEX will maintain contact with you and provide advice until evacuation becomes viable or the Natural Disaster has passed
- **Transportation After Security, Political or Natural Disaster Evacuation** – Following a security, political, or Natural Disaster evacuation and when safety allows, MEDEX will coordinate and pay for one-way economy airfare to return you to either your home or host country.
- **The MEDEX Member Center** allows you to have complete management of your MEDEX program, including printing MEDEX ID cards, opening a case online, and reading the details of your MEDEX program coverage. In addition to MEDEX program information, the Member Center gives you access to:
 - MEDEX 360^o Global Medical Monitor - complete international health information
 - MEDEX 360^o Travel Registry - travel and medical record storage
 - World Watch[®] - detailed international security information

How to use your MEDEX SECURE benefit:

Always carry the MEDEX ID card with you while traveling. If you have a security travel problem, call MEDEX by using the phone numbers listed on the back of your ID card. Call the toll-free number for the country where you are traveling. If you are in a country not listed, call the Baltimore, Maryland, Emergency Response Center collect (1-410-453-6330). A coordinator will ask your name, your University name, MEDEX ID number (330321) and a description of the situation. A multilingual coordinator will immediately render whatever assistance is necessary and will monitor your case until the situation is resolved.

STUDENTS

Register Online

To get the most out of your MEDEX benefit, you are encouraged to register online with the Member Center. While registration is not required to use the emergency assistance services, you will be able to take advantage of a wide array of additional traveler assistance services that MEDEX has to offer. Examples include obtaining pre-travel reports, safety and health information, and real-time medical and security intelligence.

1. Visit www.medexglobal.com
2. Select "MEDEX Groups" from the MEDEX homepage.
3. Under "Member Center Log-In" select "Create an Account."
4. Enter The Curators of The University of Missouri's MEDEX ID Number (330321).
5. Enter in your personal account information to designate yourself a unique username and password, and then accept the User Agreement.

Be sure to retain your username and password for future Member Center access.

Detach and carry with you at all times

PREPARE FOR THE UNEXPECTED

MEDEX ID: 330321

Client Name: The Curators of The University of Missouri

Valid Dates: 8/01/2011 - 7/31/2012



Notice to Physicians/Hospitals: Call MEDEX immediately for benefits verification and procedures. Call 24 hours a day (multilingual). If you do not have access to a phone, email for assistance: operations@medexglobal.com
www.medexglobal.com

**MEDEX EMERGENCY RESPONSE CENTER:
United States, Baltimore, MD +1-410-453-6330**

TOLL FREE ACCESS - The numbers below must be dialed from within the country
If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center **COLLECT**

Australia:	1-800-127-907	Italy, Vatican City & San Marino:	800-877-204
Austria:	0-800-29-5810	Japan:	00531-11-4065
Belgium:	0800-1-7759	Mexico:	001-800-101-0061
Brazil:	0800-891-2734	Netherlands:	0800-022-8662
China (northern regions):	108888*800-527-0218	New Zealand:	0800-44-4053
China (southern regions):	10811*800-527-0218	Philippines:	1-800-1-111-0503
Dominican Republic:	1-888-567-0977	Portugal:	0800-84-4266
Egypt (inside Cairo):	2-510-0200*877-569-4151	Singapore:	800-1100-452
Egypt (outside Cairo):	022-510-0200*877-569-4151	South Africa:	0800-9-92379
Finland:	0800-114402	South Korea:	00798-1-1-004-7101
France & Monaco:	0800-90-8505	Spain:	900-98-4467
Germany:	0800-1-811401	Switzerland & Liechtenstein:	0800-55-6029
Greece:	00-800-4412-8821	Thailand:	001-800-11-471-0661
Hong Kong:	800-96-4421	Turkey:	00-800-4491-4834
Indonesia:	001-803-1471-0621	U.K.:	0800-252-074
Ireland:	1-800-409-529	U.S., Canada, Puerto Rico, U.S. Virgin Islands & Bermuda	1-800-527-0218
Israel:	1-809-41-0172		

* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.

Program intended for study abroad participants covered under the medical insurance program sponsored by The Curators of The University of Missouri.

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