

WorkKeys[®]

Case Study

ROI Results Using WorkKeys

ACT's WorkKeys skill assessment system has been used by thousands of companies to assess and develop employees' foundational skills. WorkKeys users typically see results that have a direct impact on their bottom lines, including:

- Reduced turnover
- Reduced employee training time
- Fewer production errors
- Decreased employee time to competency

Examples of client benefits:

Creative Extruded Products – This automotive parts manufacturer uses the WorkKeys system to hire and train production technicians.

Results:

- Employee training time fell from six months to two months
- Overtime hours fell 95 percent
- Turnover fell from 33 percent to 5 percent
- Scrap expenditures fell 21 percent
- Profits rose 50 times more than the cost of the WorkKeys programs

Johnson Controls – The world's largest provider of automotive systems and building controls, Johnson Controls uses WorkKeys to assess and train employees for newly created jobs in its plants.

Results:

- The plant saw a 90 percent monthly decrease in defective parts

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WorkKeys at a glance

- More than 6 million WorkKeys tests have been administered
- More than 10,000 jobs have been profiled
- There are more than 300 active job profilers around the world
- WorkKeys is used in all 50 states, as well as in Mexico and Europe
- Statewide adoptions include Louisiana, Indiana, Kentucky and Virginia

MidAmerican Energy Co. – One of the largest utility providers in the Midwest, MidAmerican uses WorkKeys to hire employees in fast-track, entry-level positions.

Results:

- WorkKeys has helped the company reduce turnover in those positions by nearly 50 percent

Northrop Grumman Ship Systems – A defense contractor for the U.S. Navy and shipbuilder for private industry, Northrop Grumman uses WorkKeys to pinpoint and close foundational skill gaps among employees in the Hull Department.

Results:

- Turnover in that department has been reduced by 20 percent

Owensboro Medical Health System – This hospital and health care system implemented WorkKeys into a skill-enhancement program for professional and skilled employees.

Results:

- OMHS has seen its turnover rate decrease by 32 percent

UP Special Delivery – This transportation company uses WorkKeys to hire employees in data entry, a department with turnover and accuracy woes.

Results:

- Since implementing WorkKeys, turnover in that department has dropped 85 percent

For more information

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