If You Cannot View ScienceDirect Subscribed Journal Article PDFs When Off Campus

Option 1: Connecting through the UMSL VPN (Virtual Private Network) is the most reliable method – see this UMSL IT page:  [http://www.umsl.edu/technology/networking/TritonVPN/index.html](http://www.umsl.edu/technology/networking/TritonVPN/index.html)

Option 2: If you are not using the UMSL VPN and cannot view the PDF of a subscribed ScienceDirect journal article, try the following: *

**STEP 1:**

If you see the blue “Check Access” button, click on it. After clicking on it, proceed to **STEP 2** below.

If you don’t see the blue “Check Access” button, proceed directly to **STEP 2** below.

**STEP 2:**

DO NOT attempt to use your UMSL ID and password here.

Under "Login via your institution," click on "Other institution login."
**STEP 3:**
You have two “Login via your institution” options:

**A)** “Search for your institution and click the name to login.”
Continue with **STEP 3A.**

**OR**

**B)** “Choose your institution’s region or group and click the name from the results below to login.”
Continue with **STEP 3B.**

**STEP 3A:**

In the box, “Search for your institution and click the name to login.”
*slowly* type in: **university of missouri system**
Please be patient as it may take a moment for the search to complete.

Then, click on the “Login” button.
You should now see a UM System SSO login screen; proceed to **STEP 4** below.

**STEP 3B:**

Choose **US Higher Education (InCommon)** and click on the "Go" button.
STEP 4:

* Not sure if the UMSL Libraries subscribe to the journal title and year you need? Use the tab on the Libraries home page [http://www.umsl.edu/library](http://www.umsl.edu/library) to verify if we have an online or print subscription for your journal’s years (do not search by article).

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