Clearing Your Browser Cache and Temporary Files

If you experience unexplained or odd error messages when applying to UMSL or while using MyView, you should clear the cache (temporary internet files) and cookies for your internet browser, close your browser, and try again. Below are instructions for clearing your cache for Firefox, Internet Explorer, Chrome, and Safari. Please note that Chrome is not recommended for completing an UMSL Application or for use of MyView.

Click on the browser name in the table of contents below for information on clearing history and cookies for that browser.
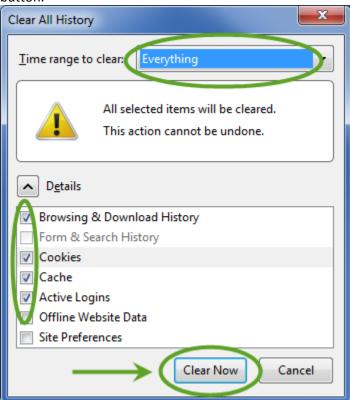
Contents

Firefox (Windows)

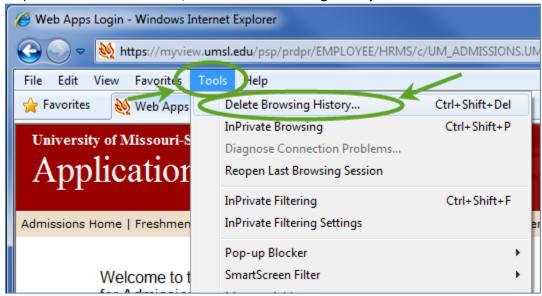Step 1 - From the **Tools** menu, select **Clear Recent History**.

Step 2 - Select to at least delete all browsing history, cookies and cache, then click the **Clear Now** button.
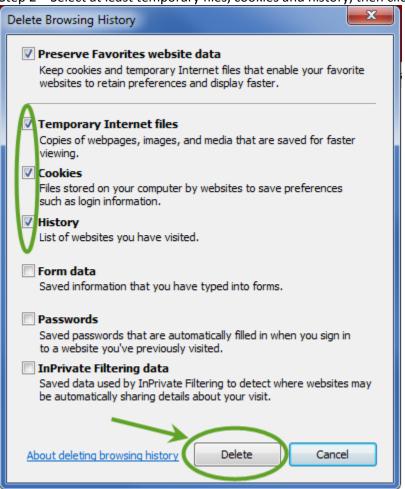
Internet Explorer (Windows)

Step 1 – From the Tools menu, select **Delete Browsing History**.

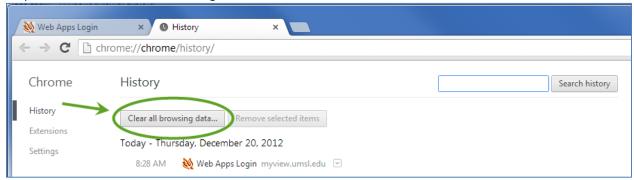Step 2 – Select at least temporary files, cookies and history, then click the **Delete** button.

Chrome (Windows)

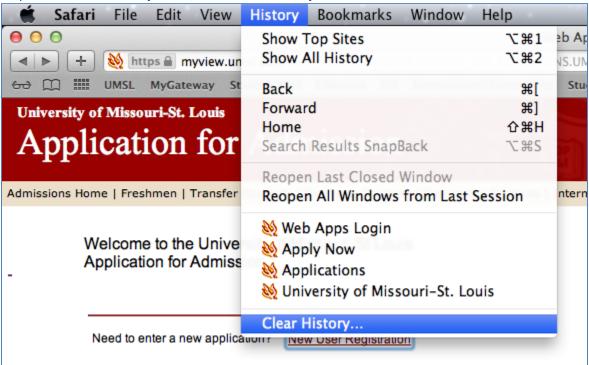Step 1 – Click the menu button and select **History**.

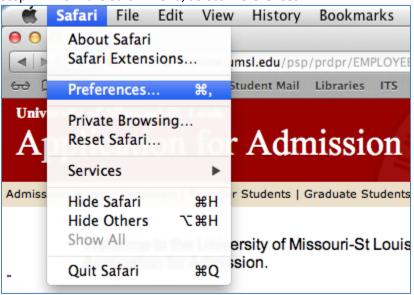Step 2 – Click the Clear all browsing data button.
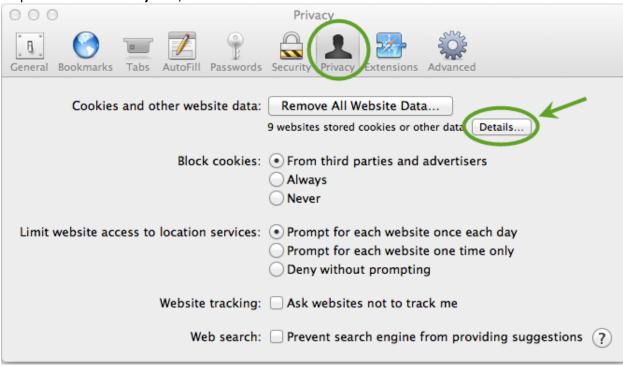
Safari (Mac)

Step 1 – From the **History** menu, select **Clear History**.
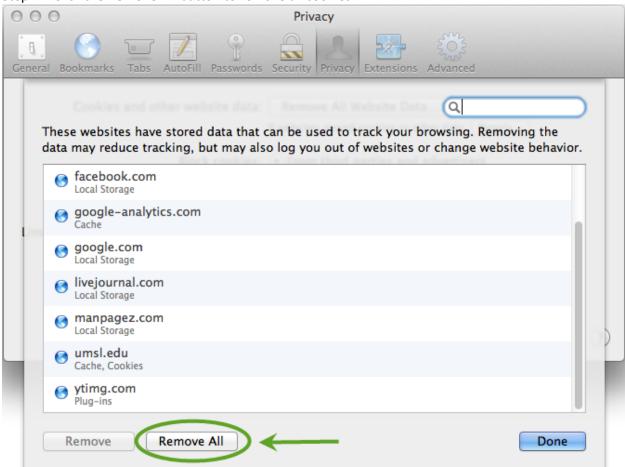

Step 2 – From the **Safari** menu, select **Preferences**.

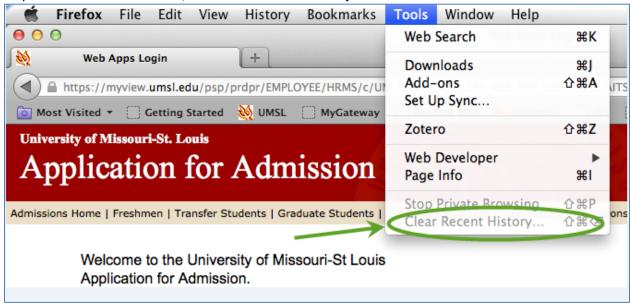Step 3 – Click the **Privacy** icon, and then click the **Details** button.

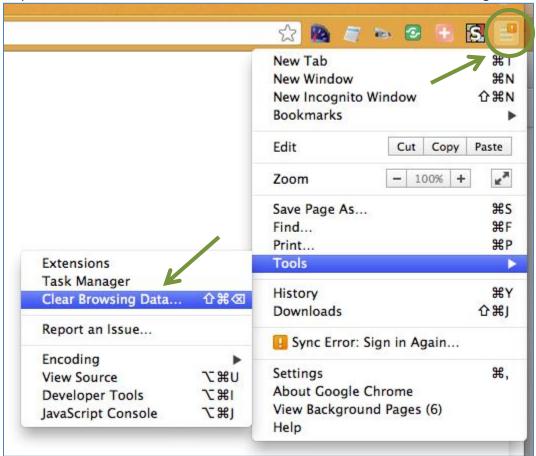Step 4 – Click the **Remove All** button to remove all cookies.

Firefox (Mac)

Step 1 – From the **Tools** menu, select **Clear Recent History**.

Chrome (Mac)

Step 1 – Click on the menu button, and then select **Tools** and then **Clear Browsing Data**.

Step 2 – Select to clear as least browsing history, cache and cookies, and then click the **Clear browsing data** button.